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DIGITAL: TRANSFORMING REFUGEE HEALTHCARE

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Worldwide, conflict, natural disasters and famine have displaced over 65 million people.

The magnitude of the global refugee crisis has overwhelmed many host countries' health systems which often struggle to provide services for their own citizens. As a result, refugee health issues regularly go unaddressed often with dire consequences.

A problem of this scale needs a scalable solution. And mobile applications designed to empower refugees themselves may be the answer.

Globally, health worker networks have been incredibly successful in improving health outcomes.
These Community Health Workers are recruited from their own communities and trained to provide critical health information to their neighbors and friends. This model of healthcare delivery is well suited to refugee communities as information delivered by someone who speaks the same language and shares the same experience is exponentially more impactful.

However, training these much-needed health workers can be extremely challenging in refugee settings.

Digital solutions can overcome such challenges by providing remote training to healthcare workers living in low-resource settings—including refugee communities. For example, Leap, a mobile learning platform developed by Amref Health Africa connects Community Health Workers to ongoing education using only basic phones and 2G connectivity.

Leap has proven to improve knowledge retention and health outcomes. It also enables the deployment of new modules as needs change or in the event of acute issues like a disease outbreak.
Better trained health workers can educate their peers and connect them with much needed resources across many aspects of care improving outcomes for the community as a whole.
A cross sector ecosystem of partners is needed to deliver mLearning solutions to refugee communities.

Refugees are some of the most vulnerable people in the world, but creative digital solutions not only make refugee communities healthier, but also empowers those who receive training to become invaluable leaders in their communities.

By bringing together a global team of leading experts and innovative technologies, we can give refugees the training and ongoing support needed to care for their own communities.

Learn more about Accenture Development Partnership's role in helping to transform the lives of refugees, in our point of view, "Digital: Transforming refugee healthcare."