

Virtual Learning Video

Accenture Financial Services Talent & Organization

In this new digital age, the customer experience is being redefined. Customers expect service that is personalized, convenient, and immediate.

How can financial services organizations truly connect with customers, to meet their needs and create high performance in the digital universe?

Accenture has found a way.

By analyzing consumer data-driven insights, and combining them with the power of Virtual Reality, we can create dynamic and customized learning experiences – ones that deeply immerse employees in real-life work and customer scenarios.

This real-time 3-D experience begins with immersive animation, representing various scenarios tailored to your organization's specific learning needs.

Virtual Learning provides the best aspects of simulations, role-plays, real-world classrooms, and online teaching.

For the employee, the experience is

compelling, interactive, and empowering. The result is increased discovery, engagement, and knowledge retention.

Here's how it works:

Employees receive a Virtual Learning Experience box.

Inside is a headset and download instructions.

When a smartphone is placed in the headset....

...the real-time, interactive 3-D experience begins.

The employee can choose a customized learning experience.

Within the insurance industry, claims adjusters can now get realistic inspection tutorials that mirror real-world scenarios.

Inside the banking industry, a learning scenario could include assisting a customer with mortgage loans or personal accounts.

All are visualized with simple, easy-to-understand virtual displays.

Wealth and Asset Managers ...

...can easily view client portfolios and investment scenarios to learn how to provide the right advice.

In this 3-D world, you can join virtual meetings, network with colleagues, and facilitate community building anywhere, any time, around the world.

With Virtual Reality, the possibilities...
for business success expand and grow.

Accenture is already helping financial services organizations create and implement ...

... their own Virtual Reality learning experiences.

We do this in three stages.

First, we design the experience to be

informative, as well as transformative.

Next, we work with you to build a customized learning experience.

Then...

...we deliver the experience to your organization.

We ensure an effective implementation of an engaging virtual learning experience for your employees.

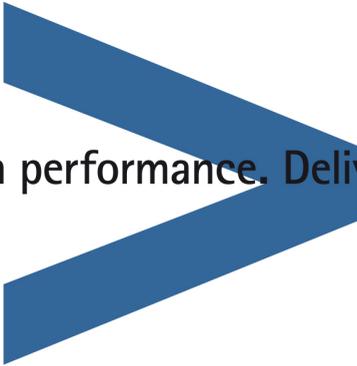
With our top creative partners and deep technological expertise...

... Accenture is ready to help you seize the potential of Virtual Reality.

Is your organization ready for the future?

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