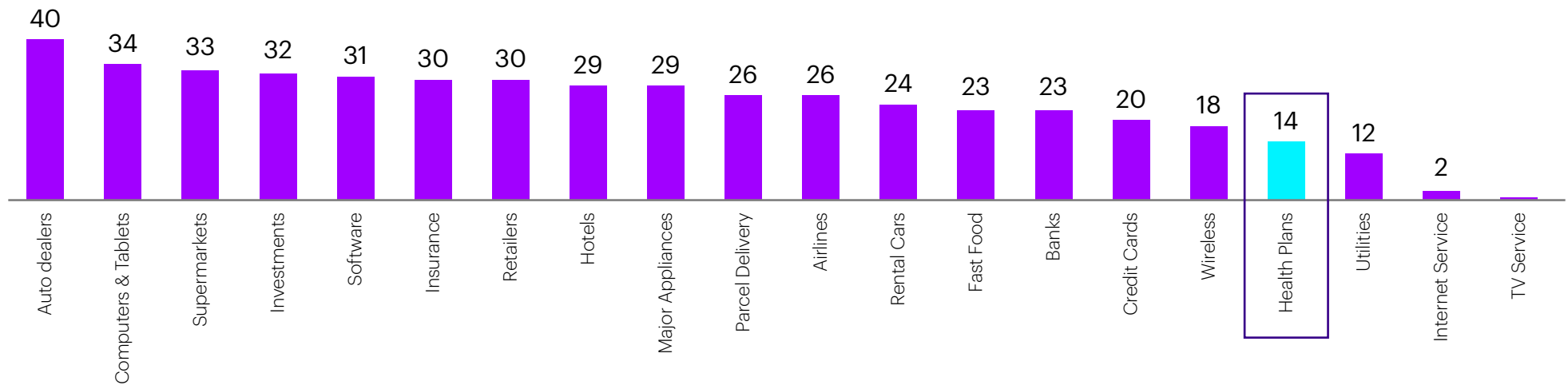
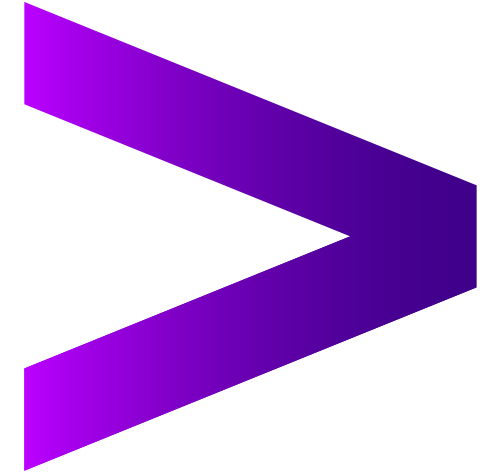


Health plans trail most other industries in average NPS rankings



Source: Temkin Group