



# VIDEO TRANSCRIPT

## **LUANNE WINCHIU, SENIOR MANAGER, RAIL & TRANSIT**

If you're a change agent, you can actually bring that change to an organization and see that grow in tenfolds, a hundredfolds.

I'm third-generation South African. I'm Chinese. Migrated to Canada. I studied electrical engineering in Ottawa.

At Accenture, how do I use all this great technology out there to help address some of these challenges that these industries could be facing? For example, a bridge that might be a 30-, 40-year-old bridge. And the condition might not be that great. And so what we're seeing is, well, can drones actually be used to capture images of this bridge that's decaying? Enabling the safety of workers' lives so they don't have to find these difficult ways of hanging down a bridge just to capture the condition of it.

Through my involvement with Civic Action, had this great idea to actually empower grade seven and eight girls in the Toronto area who are underprivileged. This one girl was talking about, "Oh, there's a lot of graffiti on the side of the wall."

We worked with our girls to use this design thinking approach, and then from that we actually helped empower them to actually come up with some really cool out-of-the-box ways of thinking and some really fun ideas. One of them was anti-graffiti paint. Another one was a girl who was talking about being bullied at school all the time and she came, you know, and said, "Oh, we should develop this anti-bully app." It was just great to see them get excited by this.

I'm Luanne Winchiu, and, to me, Leading in the New is being a change agent.