Solutions.AI for Processing at a Glance with Cyrille Bataller

VIDEO TRANSCRIPT

Hi, I'm Cyrille Bataller, and I'm the Solutions.AI for Processing Global Lead.

Clients often ask us, how can I do more with less and keep my people engaged? Let me show you three ways we can do that, starting with Process Discovery & Automation.

Process Discovery & Automation uses AI to analyze your current business processes and identify opportunities to simplify and standardize them, automating repetitive tasks quickly and accurately.

Here we can see processes being monitored and recorded, and then you can view and analyze them to determine which applications are used most often and how much time is spent for each task. This gives us a sense of how processes are being executed, identifies the most frequently executed actions and those that may be taking longer than they should, how much variation there is in process execution, and suggests good candidates for automation.

Now that Process Discovery has identified the areas better served by automation, Process Automation puts them to work. In this case, for accounting, we can have an AI workforce perform payments to invoice reconciliation in SAP, logging into the UI as a person would, and applying various business rules to capture the right payments.

Now, let's move on to Document Automation. Document Automation recognizes and understands documents from multiple sources and types, like tax forms, invoices, ID documents, and letters – be they digital, scanned or handwritten – to extract key information and execute or route tasks.

In this example, we can see AI reviewing a medical file. It identifies medical conditions and uses diagnosis codes from its vast understanding of over five billion items, including procedure codes, prescriptions, and various symptoms, and how they relate to one another, providing effective and efficient support for clinical coding teams.

Finally, let's look at our third capability, Image Automation. Image Automation monitors and extracts information from all kinds of pictures and video content, to provide insights to the business user.

Here we can see satellite imagery showing the properties that exist in a particular area. The solution applies advanced deep learning algorithms to the imagery to detect houses, buildings, and swimming pools, and compares the images with existing property records so discrepancies can be flagged for further investigation, and land records can be more easily maintained.

So, what does this mean for your business? Solutions.AI for Processing will help you get done what you need to get done, with higher quality and at a faster pace, so that you can really find what good looks like in operations performance.

Thanks for watching. If you'd like to learn more, please get in touch.