



# FEDERAL TECHNOLOGY VISION 2021 HIGHLIGHTS REEL

## VIDEO TRANSCRIPT

**Chris Copeland** [00:00:08] For over 20 years, the Accenture Technology Vision has identified the most important emerging technology trends impacting businesses, governments and society with a three year outlook. Given the unprecedented impact of the covid-19 pandemic. This may be our most important edition yet.

**Kyle Michl** [00:00:27] And here's what we learned from this year's research: leaders don't wait for a new normal. They build it. Given the pace that both the world and technology are evolving, federal agencies must pursue this leadership with urgency. But at the same time, we must also be open to new thinking and provide flexibility to be innovative.

**Chris Copeland** [00:00:45] The opportunity for the federal government to build on this momentum, to continue to drive a sustainable transformation imperative is upon us.

**Kyle Michl** [00:00:54] The challenge for federal agencies is transforming decades of technology debt into technology. wealth. This requires a long term commitment to digital decoupling, marked by smart investments and agile execution.

**Sara Abiusi** [00:01:09] The first is leverage the cloud, but not only for infrastructure, but for its platform capabilities and assets. And make your data part of your asset, whether it be cataloging and architecting the master data or enterprise data strategies.

**Chris Copeland** [00:01:23] I think what we're seeing now is the advent of technology and the speed at which it's maturing is really making those digital twins, you know, more impactful and being able to deliver more value.

**Bill Marion** [00:01:34] To me, it's the tech piece of it. But as we always know, its people process and technology. So the people and processes, I would argue most folks need to really double down on and accelerate to make digital twins a success.

**Kyle Michl** [00:01:45] With all these great technologies on hand for business users, what role does IT have in all of this?

**Christina Bone** [00:01:52] The role of IT is not going anywhere. IT is critical for governance. You have to have enterprise oversight to really manage cost, security, integration of capabilities across the enterprise I.T. infrastructure.



**Chris Copeland** [00:02:07] We frame that go forward challenge as shifting to this bring your own environment mindset, which is an evolution of the bring your own device mindset.

**Kristen Vaughan** [00:02:17] What we've learned is that the employee is really the ecosystem. So the work revolves around the employee and where they are, not necessarily the location of where they sit. So the bring your own environment revolves all around the employee and has to do with employee experience, collaboration, security, technical capability.

**Kyle Michl** [00:02:35] At their core, new technologies are enabling the use of data as a shared, trusted resource. And as we discovered, this has profound implications for the sectors as diverse as health care, supply chain and finance. Can you expand a bit on how Covid-19 and the overarching pandemic really impacted this trend?

**Marty Hebler** [00:02:54] I think that Covid really drove some unique circumstances in which organizations were forced to recognize that they couldn't navigate alone. This led to dynamic relationships as well as a need to define how they would trust in a virtual world.

**Kyle Michl** [00:03:07] Our technology vision is full of important lessons for government leaders gained from this unprecedented year of change.

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