



SYNOPS FOR BANKING

VIDEO TRANSCRIPT

The pressing need to leap to a digital banking model threatens to leave established banks in the dust...

But inflexible and siloed legacy operations, and their many manual processes, are a major roadblock to digital transformation.

How can you make the move to digital and stay ahead of the competition?

SynOps, a cloud-enabled platform, streamlines the complex, optimizes operations and helps unlock insights from your data. It seamlessly integrates into your core banking systems, combining process and banking experts with innovative technology, infusing it with intelligence that ensure the right tasks are allocated to the human plus machine workforce.

SynOps uses anonymized, aggregated multiclient data to help you benchmark metrics like customer onboarding time, underwriting turn times for core, credit and payment services. It creates visibility to enable greater flexibility and better customer experiences. Cloud enables easier access to data and insights thereby driving business outcomes faster.

It orchestrates work across more than 10,000 banking experts with 150 software bots and AI agents.

By automating transactional tasks, such as load management and case allocation for KYC checks, SynOps frees up expert talent to focus on complex activities, such as improved cycle times for loan underwriting and origination.

A leading North American bank's wholesale lending business saw a 48% increase in productivity by using software bots and predictive analytics. Higher value loans were processed in less time and with improved compliance. Standardizing banking operations also led to \$20 million in bottom-line savings.

SynOps also helps you continuously monitor the performance of people and technologies.

A live dashboard provides real-time visibility and control across services. You get access to business metrics and customized reports... anytime, anywhere.

A large European bank used analytics, new forecasting tools and automated core-banking processes to reduce operational costs by 20-30%, and boost operational productivity by 50%.

SynOps gives you the power to outmaneuver uncertainty with future-ready banking operations -- lowering costs, providing new ways of working and taking customer experience to the next level.

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