Managers and machines, unite!

Intelligent machines are poised to dramatically shift management roles and recast the workforce of the future. But what do managers in the utilities industry think?

85% of managers in utilities believe machines will make them more effective and their work more interesting.

Managers in the utilities industry underrate the need for human skills

Managers working in utilities think the top skills to succeed in the future are:

- Digital/technology: 32%
- Strategy development: 32%
- Creative thinking & experimentation: 31%
- Data analysis & interpretation: 31%

They underrate the interpersonal skills required to inspire the workforce of the future:

- Collaboration: 26%
- Social networking: 18%
- People development & coaching: 13%

Confidence in the advice of intelligent systems diminishes down the ranks

Percentage of managers working in the utilities industry who strongly trust the advice of intelligent systems:

- Top-level managers: 42%
- Middle- and first-line managers: 21%

To increase their trust in the advice of intelligent systems, middle and first-line managers want:

- System with a proven track record: 57%
- Understanding of how the system works and generates advice: 54%
- System that explains its logic: 53%

For more information visit: www.accenture.com/ManagersandMachines