XDR FOR GOVERNMENT PORTAL VIDEO TRANSCRIPT

The Customer Portal provides:

- Security posture and system status
- XDRC Metrics
- Open and resolved investigations
- Service Desk Tickets (integration)
- Endpoint Usage
- Weekly Trends
- Details of current and past investigations
- SLA information

Incident Trends by Severity: A view into the week’s Incidents, broken down by severity.

Endpoint Usage: Clear and transparent pricing based on data usage.

Event funnel: A view into how many raw events were collected, sorted, and identified as relevant.

DR-C Scores: Designed to highlight areas of improvement, DR-C scoring maps areas of security coverage while also highlighting areas of improvement.