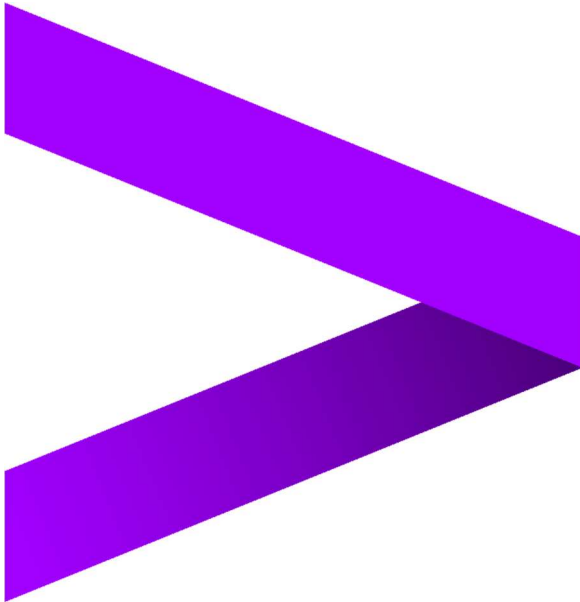




SUPPLIER'S GUIDE TO INVOICING

— TAIWAN



1.1 Contents

| | | |
|----------|--|--|
| 1.1 | Contents..... | 2 |
| 2 | Introduction | 3 |
| 2.1 | <i>Establishing and Maintaining Your Accenture Supplier Profile.....</i> | 3 |
| 2.2 | <i>Payment Terms</i> | 3 |
| 2.3 | <i>Preparing Invoices for Accenture.....</i> | 3 |
| 2.4 | <i>Special Instructions for Purchase Order (PO) Invoices</i> | 4 |
| 2.5 | <i>Submitting Invoices to Accenture.....</i> | 4 |
| 2.6 | <i>Further Information & Assistance.....</i> | <u>Error! Bookmark not defined.</u> 5 |
| 3 | Document Version Control | 6 |

2 Introduction

Dear Supplier, thank you for providing goods or services to Accenture. Accenture always aims to pay suppliers on time, within the payment terms that have been agreed, and will also follow local government regulations where applicable. This can only be achieved with the co-operation of our suppliers – please follow the guidelines outlined in this document to ensure that we can meet these targets.

NOTE: This guide is not applicable for suppliers using IQN, T-360 & LGI (Electronic form for Large Generated Invoices) modes for invoicing Accenture.

2.1 Establishing and Maintaining Your Accenture Supplier Profile

- Please make sure the contact and payment information Accenture have on file is always current. If your company name, mailing address, Purchase Order (PO) receipt email address, contact information, bank information, fax or phone numbers change, please notify Accenture immediately by e-mailing ap.gc.support@accenture.com.

2.2 Payment Terms

- Accenture's standard payment terms are **60 days** from the receipt of a valid legal duly submitted VAT Invoice (Refer to 'Submitting Invoices', section 2.5), unless alternate payment terms have been agreed in writing with Accenture Procurement Plus.
- Invoice due dates mentioned on the invoice will **not** be taken into consideration whilst making the payments.

2.3 Preparing Invoices for Accenture

Please include all of the following information on the invoice:

- Chinese company Name:
公司中文名稱: 埃森哲股份有限公司或者埃森哲(股份)公司;
- VAT Registered number (22435633);
統一編號: 22435633
- The Supplier's VAT chop;
- Invoice number;
- Invoice date;
- Detailed description of the goods or services that were delivered or rendered;
- Sales amount;
- VAT amount;
- Total invoice amount;
- Chinese amount in words;
- Your complete banking details (bank name, bank code, branch code, Account #, etc.)
- E-mail address of the Accenture contact who requested the goods or services. *Note: This employee will be asked to confirm receipt of the goods or service and verify the accuracy of the invoice before the payment can be released. This is essential if no PO number has been provided.*

- Accenture Purchase Order (PO) number **beginning with 60XXXXXXXX** on the invoices (where the goods & services are provided against a PO). *Note: Please type the PO number in the comments on the invoice, please do not write. Please do not mark the purchase order number with a highlighter as this affects the quality of our invoice scanning. Accenture will not be liable for late payment fees if a PO number has been provided to the supplier but not included on the invoice.*
- Before VAT submission: If you are issuing a new invoice against the previous one, quote the corresponding invoice reference against which the new invoice is being issued.
- After VAT submission: If you are issuing a credit note against a cancelled invoice, quote the corresponding invoice reference against which the credit note is being issued.
- Accenture Invoice to Address:

Accenture Co., Ltd.
 16Fl.,
 Cathay Taipei Int'l., 207,
 Tun Hwa S. Road,
 Sec. 2, Taipei 106,
 Taiwan
 埃森哲股份有限公司
 106 臺北市大安區敦化南路二段207號16樓

2.4 Special Instructions for Purchase Order (PO) Invoices

- Accenture requires a Purchase Order (PO) for all invoices, regardless of value. Please request a PO# from the requestor and clearly quote this on the invoice to ensure you comply with this policy (some local exemptions may apply; the requestor will advise you if this is the case)
- Accenture's official Purchase Orders will be sent via email or fax notifications from Accenture's procurement tool, Ariba Buyer, bearing the sender's address via email: Accenture.Purc.Order@accenture.com. Please ensure you are able to receive emails from this address accordingly.
- If you are providing goods and services to Accenture under more than one PO, you must invoice for each PO separately. Only one PO can be referenced per invoice.
- The details and item-wise breakup on the invoice must match exactly with the description noted on the PO. (For example, the 'Bill To' address must match exactly that outlined in the PO). Always reference the appropriate PO line item number for each line item on the invoice.
- Please note that a Purchase Requisition Number ("PRXXXXX") will **not** be accepted, please quote only a valid PO number (eg "60xxxxxxx").
- Invoice value /quantity should **not** exceed the PO value/quantity. In case of any issues please contact your Accenture requestor to update the PO as required.

2.5 Submitting Invoices to Accenture

NOTE: If you are a supplier who has accepted to invoice Accenture over the Ariba Network, the below guidelines do not apply - you will need to submit your invoices via the Network and not via email or post.

- Suppliers are requested to issue all invoices on a timely basis – at the latest within 30 days after the month in which the associated goods or services were performed or in which such fees, costs, expenses or charges were incurred.

- Kindly submit all invoices within **5 business days** from the invoice date. Invoices received over 30 days after the invoice date – or where the invoice due date has already passed - will be rejected by Accenture, with a request to reissue with a new invoice date.
- A reconciliation exercise should be completed by the supplier on at least an annual basis to ensure there are no outstanding invoices unpaid.
- Failure to issue or submit invoices on a timely basis may result in payments being delayed. **In no event shall Accenture be liable for any fees, costs, expenses or other charges where invoices are not submitted accurately or in a timely manner.**
- Suppliers should send their invoice 'for the attention of' the Accenture contact at the 'Invoice To' address, unless otherwise directed by their Accenture contact.
 - *The Accenture contact can be found in the Purchase Order: "Requested by: xxx".*
- Please send an original Hard copy invoice (s) directly to Accenture contact who requested the goods/services or send soft copy of the invoice (s) directly to acn.inv.taiwan@accenture.com in a non-manipulative format e.g. PDF.

If send invoices by email:

- Please submit 1 PDF document per invoice. Ensure that all supporting information related to a particular invoice is in 1 PDF file only, with the invoice being the 1st page and any other relevant supporting information on the subsequent pages.
- Max 1MB per attachment, Max 20 attachments per mail and Max 10MB per email (including attachments). Do **not** encrypt or digitally sign the emails.
- You will receive a notification on successful submission / rejection of the invoice which will indicate our invoice tracking number (URN#). **This URN# should be used as a reference in all communications regarding your invoice.**
- Please check with customer support team (see section 2.6) before re-submitting any invoices that were submitted earlier. **Invoices sent to non-Accenture mailboxes will be deemed as not received.**

2.6 Further Information & Assistance

- Accenture is pleased to announce a new service for its suppliers and vendors called [My Supplier Portal \(MSP\)](#). MSP is a web-based tool which enables suppliers to view the status of their invoices and payments information via the internet 24x7.
- The full MSP link is: <https://eme.mysupplierportal.com/ACC/Pages/UI/Login.aspx>
- Please note that the acn.inv.taiwan@accenture.com email address is for **invoice submission only** – all queries, concerns or statements should be routed through our customer support team at ap.gc.support@accenture.com.
- For information regarding your Accenture Supplier Profile, Invoices, Payments, Purchase Orders or access to My Supplier Portal, please contact Accenture at ap.gc.support@accenture.com.

FOOTNOTE: Accenture is committed to conducting its business free from unlawful, unethical or fraudulent activity. Suppliers are expected to act in a manner consistent with the ethical and professional standards of Accenture set forth in the Accenture Code of Business Ethics, including reporting promptly unlawful, fraudulent or unethical conduct. Accenture has established reporting mechanisms and prohibits retaliation or other adverse action for reporting such conduct. A copy of the Accenture Code of Business Ethics can be found at the following address: www.accenture.com/codeofbusinessethics

3 Document Version Control

Owner: Greater China P+ Lead
Reviewer: Accenture Payables Lead and Greater China P+ Lead
Review Frequency: Bi-annually

| Version # | Date | Reason for Change |
|------------------|-------------|---|
| 1.0 FINAL | 04/06/2020 | Existing supplier guide transferred to new global template, reviewed by all leads |

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