

VIDEO TRANSCRIPT

FUTURE OF ENERGY RETAILERS

In today's world of fast-paced technology and digital-led innovation all routes to the interconnected customer are fueling a new era of customer value and growth for energy providers.

The complete transformation of customer operations is necessary to reap greater efficiencies and rewards from digital capability investments that enable personalization for customers of all kinds.

Imagine if you could:

- Grow and transform your business
- Connect customers, service representatives, field agents and sales specialists on a single platform
- Operate in a secure environment, created for tomorrow, enabling today's workforce.

Powered by the Salesforce platform, built by Vlocity energy product experts and delivered by Accenture industry leaders.

The Vlocity Energy & Utilities solution powered by Accenture delivers a cohesive omnichannel digital customer experience.

You will operate with a more intelligent system to transform at the speed of changing customer demands with greater flexibility.

Your teams will achieve a new level of connectivity across workforces that keeps customers at the core.

Richer analysis, deeper insights and streamlined processes all come together for true digital transformation of your customer operations.

What does this mean for your team?

Vlocity Energy & Utilities is the industry's premier native product on Salesforce.

It can be deployed quickly and integrated flexibly with your existing systems to enable service and sales productivity, reduce costs and empower employees with insights—all delivered with Accenture's leading industry expertise.

The time to act is now.

Let's get started.