



SYMANTEC ONLINE SERVICES TERMS AND CONDITIONS

Cyber Security Services Addendum

This Cyber Security Services Addendum (“**CSS Addendum**”) to the SYMANTEC ONLINE SERVICES TERMS AND CONDITIONS is entered into as of the Effective Date specified in the Order Confirmation and is made by and between CA and Customer.

1. NO TERMINATION WITHOUT CAUSE. The right of termination without cause specified in Section 4.b) of the Agreement does not apply to the following Cyber Security Services:

- Managed Security Services (MSS)
- DeepSight Intelligence Services (including MATI)
- Incident Response Retainer Services
- Incident Response Retainer Services (Base)

2. EFFECT OF THIS CSS ADDENDUM. All capitalized terms not otherwise defined in this CSS Addendum shall have the meanings given in the Agreement. In the event of any conflict between the terms of this CSS Addendum and the Agreement, the terms of this Addendum shall control. Except as modified herein, all terms and provisions of the Agreement shall remain in full force and effect.

END OF CYBER SECURITY SERVICES ADDENDUM