Welcome to the virtual tour of our Intelligent Operations Center in Manila.

This short video can be paused at any point if you want to look around for longer. If you are watching this on your laptop, you can navigate the 360-degree experience using your cursor or touchscreen. You may also use a virtual reality headset for a fully immersive experience.

Ready?
Let’s go!

Welcome to Manila!

The capital of the Philippines and a highly urbanized city, Manila mixes Spanish colonial architecture with modern skyscrapers. Metro Manila’s famous tourism spots include the Baywalk, Intramuros, Rizal Park and the nightlife districts of Makati and Bonifacio Global City in Taguig.

Our Manila Intelligent Operations Center is one of our 50+ centers around the world dedicated to accelerating your sourcing and procurement transformation, helping you drive innovation and build a sourcing and procurement function that’s ready for the future.
This facility, like all our other locations, is fully ISO® 14001 Environmental Management System-Certified. From smart meters to renewable energy, we continue to assess and minimize how we impact our environment.

Our diverse team of more than 30,000 industry, functional and domain experts work together in a collaborative and innovative space at this facility.

This includes more than 2,000 professionals focused on sourcing & procurement functions including Source to Pay; Source to Contract, Procure to Pay, and Operational support.

It is here where we would work with you to deliver sourcing & procurement business process services, using design thinking and our proprietary frameworks and technology-- ultimately evolving your sourcing & procurement function to be insights driven and agile.

Core to our approach for delivering transformational growth is our SynOps operating engine.

SynOps combines the right mix of human and machine intelligence to create an environment for advanced data exploration; assessing processes and activities to see if they could be automated; and using real-time data to make decisions that matter to our clients.

These elements give us all control to get ahead of the issues, before they become critical.

Exceptional talent.
Innovative technology.
Powerful Insights
Intelligence

SynOps is powering transformational growth.

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