Frequently Asked Questions

What is People + Work Connect?

People + Work Connect is a new initiative that has the potential to put hundreds of thousands of people back to work around the world. While some companies have workforces displaced by COVID-19, others are in urgent need of workers. It will match people on both sides of the jobs equation—those that are losing people with those that are looking for people.

How does it work?

People + Work Connect is an online employer-to-employer platform that enables companies to quickly identify and fill jobs in locations where there is need. It eliminates multiple friction points that can extend the time that it takes to fill these roles. People + Work Connect is powered by an analytics-driven platform developed by Accenture, which pools non-confidential and aggregated workforce information by categories such as location and experience. It will give organizations that have open positions a view into the workforces available to fill those jobs, enabling companies that have available employees to help their people find new roles.

What is the cost to participate in People + Work Connect?

There is no cost to participate. Accenture is investing in the development and will power the platform, and founding organizations are volunteering their time.

Who is invited to join?

People + Work Connect is free, and available to companies with approximately 100 jobs to fill or 100 available workers to place. People + Work Connect is open to all industries. Multinational companies have signed on, and our plan is to include all markets that need help getting people back to work. At launch, it will focus on the private sector. And in the coming weeks, it will include public sector jobs.

How did People + Work Connect get started?

The effort grew out of a convening of Accenture’s CHRO Forum. We discussed the COVID-19 crisis and how CHROs would play a significant role. The meeting planted a seed to tackle the unemployment crisis. CHROs from Accenture, Lincoln Financial Group, ServiceNow and Verizon came together to create this solution for businesses and communities, and ultimately, people.
What information will companies see in People + Work Connect?

People + Work Connect will give organizations a localized view into the workforces available to fill the jobs they have open now. It will enable companies that have furloughed or laid off people to have quick and easy visibility into demand. It connects those newly available workforces with companies that need them, based on criteria such as job title and location. There is no personal information, individual employee data or wage data in the platform.

When can organizations put data into the platform?

Companies can submit information once it is non-confidential.

Does People + Work Connect conform to global and local privacy laws (GDPR) and applicable competition laws?

Yes. This platform has undergone data privacy and anti-trust legal review.

How are displaced workers informed about open jobs?

HR professionals from impacted companies will connect directly with their workers to determine interest, feasibility and availability.

Will People + Work Connect continue after the COVID-19 situation dissipates and business operations resume?

Although the current pandemic was the impetus for People + Work Connect, it will continue as long as this brings value to the business, the community and people. This platform could foster building a more resilient workforce — and an economy that serves everyone.