

# Assure supply & delivery

**NEXT:**  
**OPERATE IN THE NEW NORMAL  
AND BUILD RESILIENCY**

- **Adjust to the new normal** as demand stabilizes, COVID-19 products saturate the market and regulatory impacts take effect.
- **Digitize processes** to increase agility of core capabilities and to create near real-time end-to-end value chain visibility.
- **Build structural resiliency** into supply chain and operations by evaluating the supply network, activating domestic supply base and enhancing operational procedures for worker safety.
- **Utilize advanced technologies** to optimize forecasting, logistics planning, capacity planning and simulation modeling in product development.