



# INTELLIGENT BUSINESS OFFICE

## VIDEO TRANSCRIPT

Now more than ever, governments need to be making smarter, better, long-term investments. They need digital technology that gets police officers on the scene faster, supports doctors and nurses, and gives job center agents the power to change lives with an iPhone. Working together. Connecting together. Innovating together. It's all possible, here and now, with an Intelligent Back Office. Through IBO you can automate repetitive tasks and free people up to focus on the things that make a real impact. Using cutting-edge digital solutions, like AI and machine learning to bring value back into your organisation, and change the way you work for the future, for the better. It's an evolution that we see happening in three parts: It starts with people, by automating process-driven tasks, you'll have more time to focus on delivering user-centric experiences. Through technology, you can transform the way government works, both for citizens and civil servants. And then there's data. Where meaningful insights lead to informed decisions. At Accenture, we use cloud-based platforms to turn raw information into real action. Like helping research scientists spend less time getting funding for grants, and more on finding a cure for cancer. Or enabling HR managers to connect face

to face with employees over long-distances. And providing probation officers with twice the resources in half the time. This future's here. A place where shift workers can stay in touch, even after the contact center has closed. Where you can effectively manage your ROI and make targeted investments. Where planning is easier, decisions are faster, and everything works... intelligently. Welcome to the new back office.

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