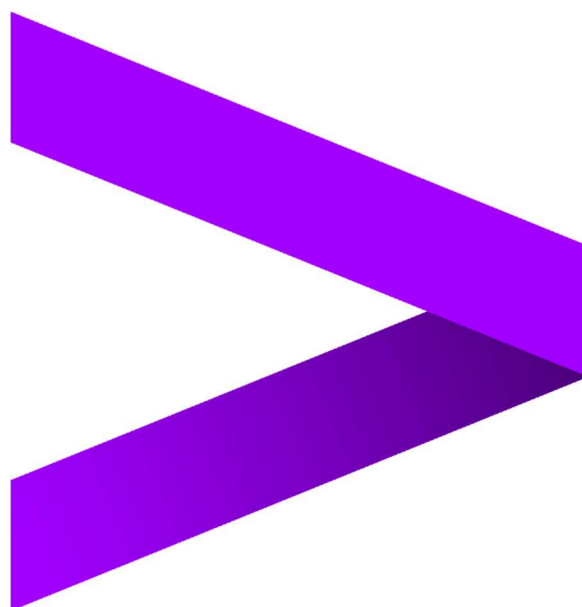




# **SUPPLIER'S GUIDE TO INVOICING**

**- ACCENTURE Saudi Arabia Limited**



# 1.1 Contents

1.1	Contents .....	2
<b>2</b>	<b>Introduction .....</b>	<b>3</b>
2.1	<i>Establishing and Maintaining Your Accenture Supplier Profile .....</i>	3
2.2	<i>Credit Terms .....</i>	3
2.3	<i>Preparing Invoices for Accenture .....</i>	3
2.4	<i>Special Instructions for Purchase Order (PO) Invoices .....</i>	4
2.5	<i>Submitting Invoices to Accenture .....</i>	4
2.6	<i>Further Information &amp; Assistance .....</i>	5
<b>3</b>	<b>Document Version Control .....</b>	<b>6</b>

## 2 Introduction

Dear Supplier, thank you for providing goods or services to Accenture Saudi Arabia Ltd. Accenture always aims to pay suppliers on time, within the payment terms that have been agreed, and will also follow local government regulations where applicable. This can only be achieved with the co-operation of our suppliers – please follow the guidelines outlined in this document to ensure that we can meet these targets.

### 2.1 Establishing and Maintaining Your Accenture Supplier Profile

- Please make sure the contact and payment information Accenture has on file is always current. If your mailing address, Purchase Order (PO) receipt email address, contact information, bank information, or phone numbers change, please notify Accenture immediately by e-mailing [procurement.support@accenture.com](mailto:procurement.support@accenture.com) or by updating the details in your company's profile in the [Supplier Hub](https://supplierhub.accenture.com) (<https://supplierhub.accenture.com>)
- If you haven't yet created your company's profile in Accenture Supplier Hub, please reach out to Accenture immediately at [procurement.support@accenture.com](mailto:procurement.support@accenture.com) and you will be provided with guidance and a link to Accenture Supplier Hub.

### 2.2 Credit Terms

- Accenture's standard payment terms are **30 days from the date of receipt of a valid legal duly submitted VAT Invoice** (Refer to 'Submitting Invoices', section 2.5), unless alternate payment terms have been agreed in writing with Accenture Procurement Plus.
- Invoice due dates mentioned on the invoice will **not** be taken into consideration whilst making the payments.

### 2.3 Preparing Invoices for Accenture

Please include all of the following information on the invoice:

- Invoice information: VAT invoices must include all information specifically required under KSA VAT law. Invoices with missing information will be rejected. You may verify related requirements at [www.vat.gov.SA](http://www.vat.gov.SA).
- Any information which KSA VAT law requires to be shown on the invoice in Arabic must also be shown on the invoice in English language.
- Your full legal Name, Address, VAT Number and contact details of your finance team for us to communicate in case of any queries.
- Invoice number / applicable reference number, Invoice date, Tax Identification # (if relevant), Total amount to be paid, and detailed description of the goods or services that were delivered or rendered.
- E-mail address of the Accenture requestor contact who requested the goods or services. *Note: This employee will be asked to confirm receipt of the goods or service and verify the accuracy of the invoice before the payment can be released. This is essential if no PO number has been provided to avoid delay in identifying the requestor of the service.*
- Accenture Purchase Order (PO) number **beginning with 60XXXXXXXX or 76XXXXXXXX** on the invoices (where the goods & services are provided against a PO). *Note: Accenture will not be liable for late payment fees if a PO number has been provided to the supplier but not included on the invoice.*
- Your complete banking details (Sort code, Swift Code, Account #, IBAN, etc)
- Accenture VAT Number **300046065800003**
- When submitting invoices to Accenture, care should be taken it is correctly addressed to the billing entity as specified in the Purchase Order or as indicated by the relevant requestor from Accenture:

<b>Accenture Saudi Arabia Limited</b> <b>Qurtubah-2412</b> <b>Unit 2414</b> <b>Riyadh 13244-7515</b> <b>Kingdome of Saudi Arabia</b>	شركة أكسننتشر السعودية المحدودة قرطبة - 2412 وحدة 2414 الرياض 7515-13244 المملكة العربية السعودية
--	---

- If you are issuing a credit note against a cancelled invoice, kindly quote the corresponding invoice reference against which the credit note is being issued; alternatively, please quote complete details for issuance of the credit note to enable us to account for it appropriately.

#### 2.4 Special Instructions for Purchase Order (PO) Invoices

- Accenture require a Purchase Order (PO) for purchases of **\$1,000** and over. Please request a PO# from the requestor and clearly quote this on the invoice to ensure you comply with this policy (some local exemptions may apply; the requestor will advise you if this is the case)
- If you are providing goods and services to Accenture under more than one PO, you must invoice for each PO separately. Only one PO can be referenced per invoice.
- The details and item-wise breakup on the invoice must match exactly with the description noted on the PO. (For example, the 'Bill To' address must match exactly that outlined in the PO). Always reference the appropriate PO line item number for each line item on the invoice.
- Please note that a Purchase Requisition Number ("PRXXXXX") will **not** be accepted, please quote only a valid PO number (starting "60xxxxxxx" or "76xxxxxxx").
- Invoice value /quantity should **not** exceed the PO value/quantity. In case of any issues please contact your Accenture requestor to update the PO as required.

#### 2.5 Submitting Invoices to Accenture

**NOTE: If you are a supplier who has accepted to invoice Accenture over the Ariba Network, the below guidelines do not apply - you will need to submit your invoices via the Network and not via email or post.**

- Suppliers are requested to issue all invoices on a timely basis - at the latest within 30 days after the month in which after the associated goods or services were performed or in which such fees, costs, expenses or charges were incurred.
- Kindly submit all invoices within **5 business days** from the invoice date. This will enable Accenture to promptly process the invoice in line with the agreed credit terms and avoid payment delays. Invoices received over 30 days after the invoice date – or where the invoice due date has already passed - will be rejected by Accenture, with a request to reissue with a new invoice date.
- A reconciliation exercise should be completed by the supplier on at least an annual basis to ensure there are no outstanding invoices unpaid.
- Failure to issue or submit invoices on a timely basis may result in payments being delayed. **In no event shall Accenture be liable for any fees, costs, expenses or other charges where invoices are not submitted accurately or in a timely manner.**
- Please send a soft copy of the invoice (s) directly to [acn.saudiarabia.einv@accenture.com](mailto:acn.saudiarabia.einv@accenture.com) in a non-manipulative format e.g. PDF, TIF.
  - Please submit 1 PDF document per invoice. Ensure that all supporting information related to a particular invoice is in 1 PDF file only, with the invoice being the 1st page and any other relevant supporting information on the subsequent pages.
  - Max 1MB per attachment, Max 20 attachments per mail and Max 10MB per email (including attachments). Do **not** encrypt or digitally sign the emails.

- You will receive a notification on successful submission / rejection of the invoice which will indicate our invoice tracking number (URN#). This URN# should be used as a reference in all communications regarding your invoice.
- Additionally, please ensure that the original hardcopy of the invoice is sent to the “Country Controllership / Accounts Payable team” at the Accenture Saudi office address as mentioned above (this should also be the ‘bill to’ address of the PO) to ensure Payment processing. **Non delivery of hardcopy can delay the payment release.**
- Please check with customer support team (see section 2.6) before re-submitting any invoices that were submitted earlier. **Invoices sent to personal mailboxes or directly to Accenture employees will be deemed as not received.**
- Please do **not** submit original invoices to the Accenture employee who requested the goods or services. If you need to send a copy of the invoice to your contact at their request, please clearly indicate on the invoice that it is a copy and has already been submitted to Payables. This will help to prevent duplication in our systems and prevent payment delays.

## 2.6 Further Information & Assistance

- Accenture is pleased to announce a new service for its suppliers and vendors called [My Supplier Portal \(MSP\)](#). MSP is a web-based tool which enables suppliers to view the status of their invoices and payments information via the internet 24x7.
- The full MSP link is: <https://eme.mysupplierportal.com/ACC/Pages/UI/Login.aspx>
- Please note that the [acn.saudiarabia.einv@accenture.com](mailto:acn.saudiarabia.einv@accenture.com) email address is for **invoice submission only** – all queries, concerns or statements with regards your invoice status should be routed through our customer support team at [ap.me.support@accenture.com](mailto:ap.me.support@accenture.com).
- For information regarding your Accenture Supplier Profile, Invoices, Payments, Purchase Orders or access to My Supplier Portal, please contact Accenture at [procurement.support@accenture.com](mailto:procurement.support@accenture.com).
- Any additional details or information can be requested to the Accenture Customer Support team by telephone: +353 1 407 6801, Monday through Friday from 9:00 a.m. to 5:30 p.m. (London Time)

*FOOTNOTE: Accenture is committed to conducting its business free from unlawful, unethical or fraudulent activity. Suppliers are expected to act in a manner consistent with the ethical and professional standards of Accenture set forth in the Accenture Code of Business Ethics, including reporting promptly unlawful, fraudulent or unethical conduct. Accenture has established reporting mechanisms and prohibits retaliation or other adverse action for reporting such conduct. A copy of the Accenture Code of Business Ethics can be found at the following address:*

[www.accenture.com/codeofbusinessethics](http://www.accenture.com/codeofbusinessethics)

### 3 Document Version Control

**Owner:** Middle East P+ Lead  
**Reviewers:** Accenture Payables Lead & Middle East P+ Lead  
**Review Frequency:** Bi-annually

<b>Version #</b>	<b>Date</b>	<b>Reason for Change</b>
v1.0	23/01/20	Transfer of previous guide into new global template

Copyright © 2020 Accenture  
All rights reserved.

Accenture and its logo are  
trademarks of Accenture.