

HARNESSING THE POWER OF GUIDEWIRE











to Transform Your Organization

Faster time to market. Reinvented customer experiences. Up to 30% higher productivity. Unlock value for your organization with Guidewire and Accenture.

Accenture is a trusted integration, implementation and support partner for Guidewire InsuranceSuite™, a leading insurance software suite. As a Select member of the Guidewire PartnerConnect™ Consulting global network, Accenture has delivered more than 500,000 hours of Guidewire services to leading carriers around the world.

Your Experienced Partner for Guidewire

Accenture serves 27 of the world's top 30 P&C carriers, some 80% of which have been clients for at least the past 15 years. Our ability to develop effective business strategies and operational blueprints—and then deliver the targeted outcomes—helps carriers see the maximum return on their Guidewire investment.

<p>8+ years of experience in Guidewire</p>		<p>Everest 2018 Leader for Guidewire transformations</p>	
	<p>200+ Guidewire resources in India</p>		<p>>60% certified Guidewire in delivery center (trainers, professionals, specialists)</p>
<p>550+ global Guidewire resources</p>		<p>20+ assets for Guidewire industrialization and smart innovation</p>	
	<p>Core, digital, data end-to-end Guidewire capabilities</p>		<p>Supporting client operations in EU, NA and APAC</p>
<p>Dedicated Amazon Web Services Solution Center with over 60K AWS migrations</p>		<p>5000+ AWS Trained Resources 400+ Dedicated AWS Architects</p>	

Transforming with Guidewire

Accenture brings the best of our industry experience to help organizations with their entire transformational journey.

SHAPE. E2E vision & business case

DESIGN. (Pre-)inception, feature / US analysis

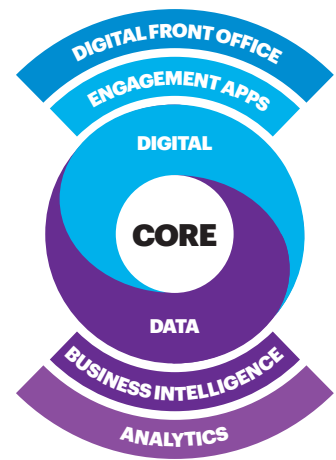
BUILD. Configure, integrate, legacy

TEST. System / E2E / UAT test, test automation

MIGRATE. At renewal / big bang

RUN. App dev / maintenance, upgrade

CLOUD. Hosting, cloud migration, run



Client Experience in Action:

Digital Front Ends

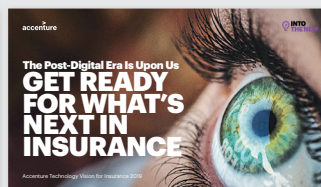
Accenture is helping insurance clients worldwide to transform their customers' experience, enable new channels and provide hyper personalized offerings by implementing digital front ends such as Guidewire Producer Engage and Guidewire Customer Engage. With three active Guidewire Digital Portals projects ongoing, Accenture is rapidly growing skills, developing digital accelerators and helping insurance clients leverage the power of their Guidewire platforms.

Journey to the Cloud

Accenture is a market leading Cloud Service Provider and has unparalleled breadth and depth of talent in our Amazon Web Services Business Group. Our Guidewire practice is capitalizing on these cloud capabilities, to help our insurance clients move from on premise core insurance applications to core platforms in the cloud. To support these efforts, Accenture has built a cloud reference architecture and a Cloud Readiness Assessment Framework which helps to assess an insurer's state of readiness and defines a plan to bridge any gaps before migration to the cloud.

Accenture Insurance Thought Leadership

To read all of our industry leading thought leadership pieces visit [Accenture.com/Insurance](https://www.accenture.com/Insurance)



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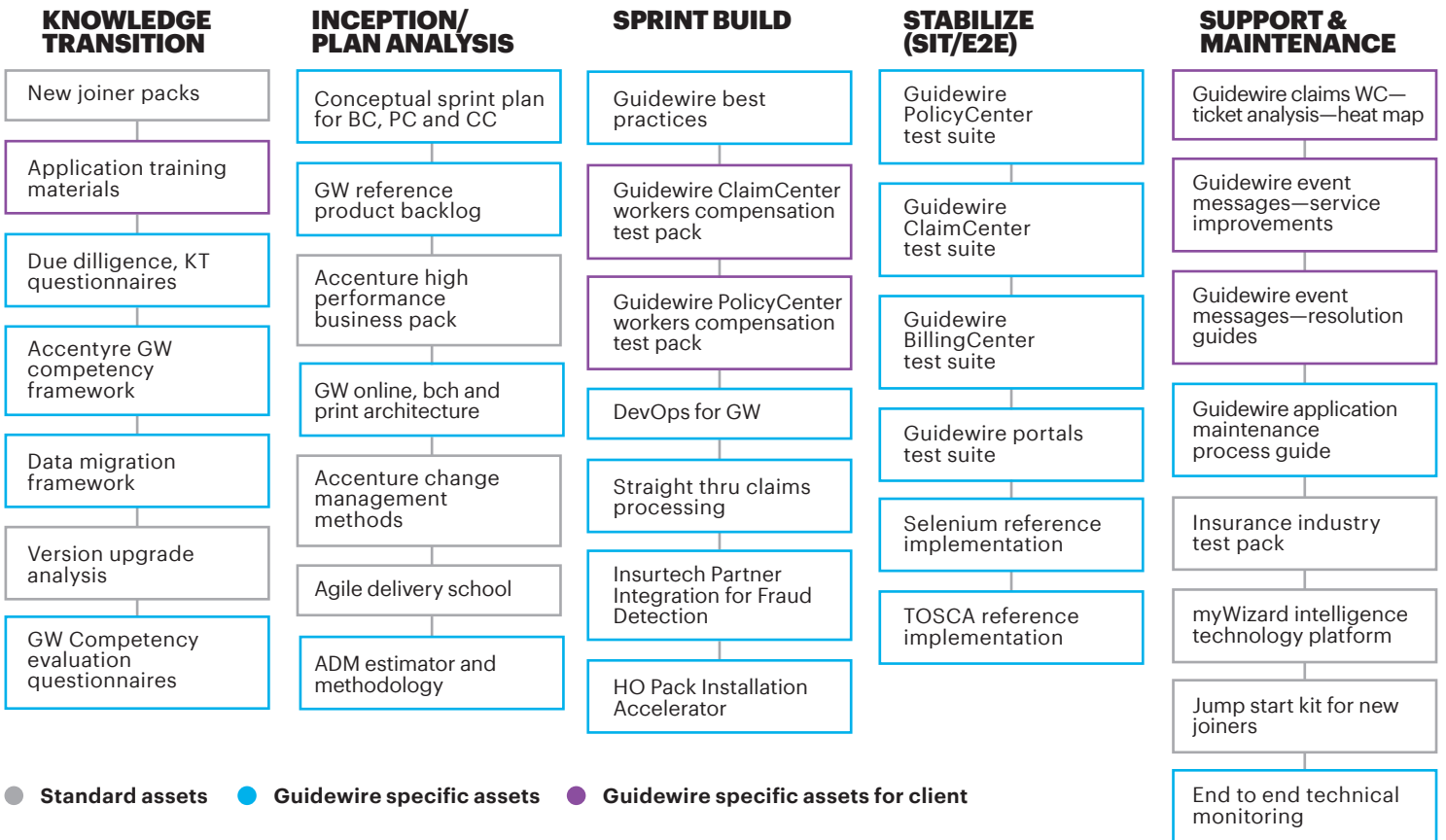
ACCENTURE GUIDEWIRE ASSETS

Industrializing delivery and driving innovation

ASSET/ ACCELERATOR	DESCRIPTION	BENEFITS FOR CLIENT
INNOVATION ASSETS		
AI Powered Document Digitization	Accenture has integrated Guidewire with AI powered document digitization (ICR SaaS) to automate claim creation and handling based on a European Accident Form and car claims eligibility related data. Integration is real-time using API and data are mapped back into the Guidewire data model.	<ul style="list-style-type: none"> Automate data entry in back office (10 seconds for a car claims creation instead of 10 minutes), automate claims processing (with up to 99.5% accuracy in claims eligibility related data) Enhanced digital user experience
IoT Connected Car Integration with Xtract	Accenture has developed a reference implementation Usage Based Insurance provider Xtract to automatically create eFNOL if an accident is detected.	<ul style="list-style-type: none"> Ability to bring new offering to market based on integration with connected devices Reduce claims resolution lifecycle time
AI Powered Real Time Fraud Detection	Accenture has developed an integration with InsurTech partner SHIFT for real time AI powered Fraud detection during claims creation and assessment. Integration is real time using API and data are mapped back into the Guidewire data model.	<ul style="list-style-type: none"> This helps identify potential fraud claims (real time fraud scoring) at an early stage allowing smarter claims eligibility decision and reducing claims losses
AI Powered Virtual Assistant	Integration with Microsoft Luis.ai based virtual assistant to automatically create claims and create quotes on Guidewire ClaimCenter and PolicyCenter respectively. The AI component uses chat conversational scripts.	<ul style="list-style-type: none"> The virtual assistant can be leveraged to automatically log a claim on ClaimCenter or a quote in PolicyCenter
Unified Front End Integration	Integration of Guidewire Portal to Accenture's Digital Insurance Unified Front End with Single Sign On.	<ul style="list-style-type: none"> Increased digital user engagement through next generation physical user experience
INDUSTRIALIZATION ASSETS		
Backlog and Conceptual Sprint Plans	Accenture consolidated Guidewire PolicyCenter, ClaimCenter, and Billing Center backlog, process, dependencies and sprint plan as input for accelerated inception. It serves as a jump start guide for Project Managers, Scrum Masters and Business Analysts alike for Guidewire implementations.	<ul style="list-style-type: none"> Jump-start inception with ready to refer base resulting in ~10% decrease in cost of inception and smoother transition to sprint delivery Ready-to-refer guide for OOTB functions, processes, process flows, internal and external dependencies etc.
Test Automation	Standardized, comprehensive and reusable Testing Suite with hundreds of scenarios and conditions and thousands of test scripts covering PolicyCenter, ClaimCenter, BillingCenter, Portals modules' as well as OOTB functionality and portals.	<ul style="list-style-type: none"> 15-20% savings across the testing lifecycle with an exhaustive ready-to-use base, equipped for automation tools such as Selenium/TOSCA Reduction in time for preparation of test scenarios, test conditions and test cases No coding required, full configuration for non-technical users

ASSET/ACCELERATOR	DESCRIPTION	BENEFITS FOR CLIENT
Automated Technical Monitoring	This asset automates batch and message queue monitoring, providing an intuitive dashboard that enables reporting and viewing history data. It also provides a log file analysis which makes analysis of error logs easier. Integration with email enables real time notification of failures.	<ul style="list-style-type: none"> Faster notification of failures Error logs made more easily retrievable
Accenture Delivery Methods for Guidewire	Accenture's renowned delivery methods and estimating tools customized for Guidewire.	<ul style="list-style-type: none"> Estimated 10% reduction in overall Guidewire delivery lifecycle and faster time to market
myWizard	Accenture's myWizard Intelligent Automation platform transforms the Guidewire support & maintenance projects by bringing in a set of automation and artificial intelligence tools to drive cost optimization, reduce operational spend, increase standardization, and process automation.	<p>For Incident Management it provides:</p> <ul style="list-style-type: none"> Deep-dive incident analytics and predictive analytics to provide various trends Automated monitoring including auto detect production failures <p>For Problem Management:</p> <ul style="list-style-type: none"> Intelligent Opportunity Miner which gives a view on repetitive tickets and identifies the best candidates for problem resolution.

The assets help with every stage of an Implementation...



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