

TECHNOLOGY VISION 2019 FOR WORKDAY

A CONVERSATION ABOUT CO-CREATING VALUE WITH:

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SECURE US TO SECURE ME

Enterprise are not victims, they're vectors

Colin Anderson (Accenture): So, we talked about trust and I think I'd be remiss if I didn't touch on security. It's so, so important.

I heard a stat recently that in the first six months of 2018, three billion identities were stolen and there's only about four billion identities out there on the internet.

And so, there's clearly issues, we all see and then read about in the news every day. I know security has been so core to Workday since day one, but maybe touch just briefly on how you think about security.

Leighanne Levensaler (Workday): Well its core to everything that we do, right, and it's our responsibility.

We are a data processor, right, trust is our business. Absolutely our business, and we need to be transparent about all of our practices around security with our customers, and they need to advance and evolve the state-of-the-art constantly.

So, it is not, you know, we built it once trust us, let's go, it's constantly refining in partnership with our customers, leveraging the best technology to ensure, you know, the best experience for people.

But, you know, we understand it's our customers data, it's not our data.

Accenture: Such a key point.

Workday: It is really important, and that is pervasive through everything we do, technology but also business practices, and then who we hire and how we train them and what they adhere to.

So, it goes from the organizational level, the architectural level, you know, all across our operations as well.

Accenture: You touched on journeys and there's multiple systems, processes, sources, sources that hit those, and if you don't have security through the APIs as well as the application and everything, you really create weaknesses and I think that is where Workday shines, really. Frankly it's very deep and wide as far as far as how you think about security.

Workday: It all goes back to how we're architected, we are in memory system.

I'm not going to geek out too much here because I will quickly get over my skis, but what I would say is that we can encrypt customer data at the most discrete attribute, and we do in our system, and that is really important when you think about how we can secure it within the context of Workday, but also how we treat our APIs, right, and secure it.

So, we encrypt all data, coming in and out of Workday, very important.