

# SOCIAL SERVICES REWIRED

## Delivering tomorrows living services at speed

### **PUBLIC SERVICES**

How can you deliver seamless citizen experiences through ever-changing technologies and expectations?

One public service agency is taking a **NEW** approach.

### **MODERNIZE THE CORE**

by evolving core operations, optimizing existing systems, and embedding innovations.

Guiding their journey from study, to prototype, to future-ready.

### **BOUNDARYLESS**

Assessing IT legacy potential to reduce, reuse, and improve.

Building an ecosystem to gain new capabilities.

### **ADAPTABLE**

Creating agility for new technologies for policy updates and societal changes.

### **RADICALLY HUMAN**

Designing human-centered systems and nurturing an upskilled workforce.

### **THEIR RESULTS**

- Intuitive transactions
- Up to 20% productivity gains
- Automated processes
- Up to 30% time savings

### **MODERNIZE THE CORE**

A continuously evolving model, delivering tomorrow's living services, at the speed of life.