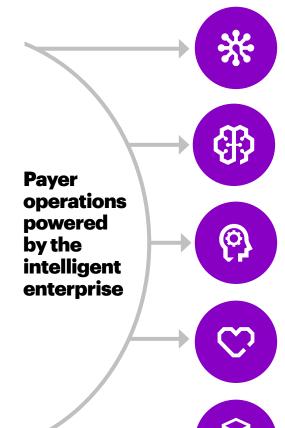


Essential ingredients of intelligent operations



ADVANCED ANALYTICS

Payment and operations trend analysis and predictive analytics to drive real-time decision making and continuous improvement

INTELLIGENT AUTOMATION

Automation and cognitive learning to drive speed, accuracy and enhanced use of human capital to transform the administrative cost and quality of delivering care

AGILE WORKFORCE

Workforce agility, digital know-how, and value-chain process optimization to reduce time-to-productivity, deliver effective collaboration across teams, best utilize strategic sourcing options, deliver on the promise of industry innovations, and drive improved market responsiveness

PARTNER COLLABORATION & REIMBURSEMENT INNOVATION

Provider and other ecosystem partnerships that bring capability flexibility to deliver on value-based arrangements and drive innovations in benefits and services

MODERN TECHNOLOGY ARCHITECTURE

A resilient, scalable, and extendable operations ecosystem that supports agile delivery of new operational capabilities and real-time data for intelligent decision making