AVEnueS
Things aren’t always as they seem

Keeping children safe is at the core of every child welfare caseworker’s day. And every decision they make has consequences. A wrong decision can be perilous to children and their family. Developing the skills caseworkers need to more effectively engage, observe, decide and interpret signs of safety and risk typically takes years.

**AVEnueS HELPS:**

**Assess Ambiguity**
Home environments are ambiguous and challenging to assess. AVEnueS helps caseworkers to practice assessing environments and helps equip them to recognize signs of warning in evolving, stressful and potentially dangerous situations.

**Build Confidence Through Practice**
Casework is demanding. And like so much in our lives, practice improves performance. AVEnueS can replicate environments that caseworkers are likely to experience in the field, helping to build their decision-making skills.

**Accelerate the Pace of Learning**
Developing a set of experiences from which to draw typically takes years. AVEnueS helps increase the pace of mastery, enabling caseworkers to build observation and decision-making skills more quickly.

The Accenture Virtual Experience Solution (AVEnueS) is a virtual reality (VR) training experience that uses immersive storytelling and interactive voice-based scenarios to completely transform how caseworkers hone their data-gathering and decision-making skills.

How might we accelerate the pace by which caseworkers refine their skills?

How might we support them in becoming more alert and cognizant of the many signals and safety indicators they observe?
Making the Unknown Familiar

ENGAGE
AVEnueS uses virtual reality (VR) technology to transport trainees into a simulated environment and engage them in realistic scenarios.

OBSERVE
AVEnueS uses an immersive 360° headset to help trainees develop observation skills to identify important decision points.

DECIDE
AVEnueS creates the foundation for a highly skilled workforce who can rapidly discuss the decision points all practiced caseworkers face.

WHEN WE’RE:

Learning...
No two people will have the same experience on AVEnueS. It is not a game that can be won. It’s an opportunity to practice skills and develop a professional opinion about family dynamics. The real learning happens when the headset comes off and the caseworkers debate the most complex matters faced by families and the field.

Evolving...
The potential of AVEnueS is limitless. It has the ability to move beyond child protection into other health and human services domains. It can easily adapt to local needs and increasingly complex scenarios.

www.accenture.com/avenues

LEARN MORE
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