



ACCENTURE | CHALLENGES

VIDEO TRANSCRIPT

Prior to working at the delivery centre, honestly I thought it was just going to be a boring job.

I thought I was not going to like it, but they proved me wrong. I love it.

Every day is challenging, and that's what I like about it.

The focus here at this delivery centre would be to provide the best customer support for all of our clients.

We serve a number of different clients at our centre, anywhere from utility, social media, and transportation services.

My role usually involves troubleshooting, trying to resolve technical issues. It also deals with billing.

You're constantly being challenged. Things are changing all the time. It keeps you motivated to keep going and to keep learning.

There are a number of different opportunities. You can start on a number of different projects, and depending on how much dedication you put into the job, the sky is the limit as far as where you can go.