

Automation and AI can transform all aspects of nurses' health management work



RULES-BASED (ACHIEVED)

20 percent of transactions have been automated with rules-based minibots and robotic process automation (RPA)



RULES-BASED (OPPORTUNITY)

There is an additional **15 percent** in rules-based areas of opportunity that may be considered for RPA



JUDGEMENT BASED

20 percent of judgement-based processes can be augmented by AI and analytics



EXPERIENTIAL KNOWLEDGE NEEDED

45 percent of the remaining judgement work is being reviewed for AI. However, about **30 percent** will require knowledge workers