



High performance. Delivered.

Experience
Operations Video
Transcript

Accenture Operations for
the Communications
industry

We helped a leading cloud and networking business expand its e-learning program from 17 to 85 course offerings and generate a revenue stream of US \$ 2.3 million.

We helped a phone company successfully implement porting, process more than half a million service orders and reduce their provisioning costs by more than 40 percent.

We helped a major mobile telecom operator decrease post-paid customer attrition by more than 80 percent and generate US \$ 45 million revenues through targeted marketing campaigns

Thanks to our Operations team bringing extensive, specialized experience to our Communications clients

A pioneer in Outsourcing, with more than 21 years of experience, we help Telecommunications clients across the world achieve their objective of increased revenues and improved customer service.

Accenture Operations helps clients achieve high performance.

Our Next-Generation Operations focus combines analytics, domain expertise, technology and industry knowledge to drive innovation for Communications clients

We have globally connected people actively collaborating on 'Industry Communities of Practice'

Our Business Advisors have extensive industry experience and use it to uncover insights from clients' data to make recommendations that drive tangible business results-These initiative help Communications clients address business challenges like:

- Network management
- Working capital improvement
- Revenue generation
- Customer acquisition

With unmatched industry experience, analytical skills and global delivery capabilities...

We are helping our clients move from challenges to outcomes

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