



High performance. Delivered.

Connecting Fragmented Health Systems for Insight-Driven Health Accenture Connected Health IT Solutions

Patients access their secure medical records anytime, anywhere. Primary care physicians and specialists collaborate virtually. Funders develop innovative care management and intervention programs leveraging clinical and claims data. Health systems develop the clinical integration requirements necessary to implement new payment models. Public health organizations monitor the chronic diseases of at-risk populations in real time. This is the future of healthcare.

This is a future powered by connected health—IT—insight-driven digital health infrastructures that connect fragmented health systems so organizations can bring information together for knowledge that drives higher quality and more affordable healthcare. The result? More effective and efficient coordination of care. Better health outcomes for patients, and better healthcare for communities.

Business challenges

Healthcare organizations around the world must transform in the wake of skyrocketing costs and widespread reform initiatives. Additionally, they must respond to new mandates and growing patient expectations for quality, affordable and accessible care.

Propelled by these challenges and financial incentives for change, health organizations are making significant investments in connected health IT. Many public health organizations and private providers have gone paperless, collecting patient data through electronic medical records (EMR) and other clinical and administrative systems. Healthcare funders are interested in opportunities for alignment—so they can use this data to improve beneficiary services, restructure reimbursement and lower costs.

Yet these standalone systems do not enable the full potential of connected health IT. Delivering the greatest value in sustained cost reductions and health outcomes demands an evolution to insight-driven health. This means developing technology infrastructures that enable integrated networks such as electronic health records (EHR) or health information exchanges (HIE) that allow disparate systems to securely and effectively share clinical data across and among health organizations.

How Accenture can help

Accenture helps healthcare organizations make the most of their connected health IT investment. Our solutions can accelerate data-driven insights and process transformation while creating a technology foundation for organizations to innovate how they work today and evolve to new standards of care for tomorrow. These solutions help the healthcare community:

Share. Speed the development of trusted HIE solutions with complete design, build and run capabilities.

Coordinate. Extend EMR implementation within institutions and among affiliated physicians and regional health communities and capture meaningful use incentives.

Analyze. Use clinical and claims-based analytics to improve decision making and clinical quality.

Transform. Drive clinical and process transformation to lower costs and improve health outcomes.

Collaborate. Support next-generation collaborative care models.

Innovate. Enable virtual care and health management.

Empower. Improve patient understanding, information access and self management.

Driving Connected Health IT in Singapore

The Singapore Ministry of Health selected Accenture to implement its National Electronic Health Record (NEHR) system—a foundation of its connected health IT strategy. Designed to improve healthcare while lowering costs, the NEHR will enable healthcare providers to securely exchange key medical information while eliminating duplicate or unnecessary tests and enhancing disease management.

Why Accenture

Accenture's insight-driven connected health IT solutions are rooted in our heritage as a world-leading systems integrator. Designing, building and running next-generation technology systems is the core of our business. With this foundation, our connected health IT approach reflects the larger context of business, organizational, personnel and patient issues to put technology to work to drive better health outcomes.

Accenture is unique in our ability to combine this holistic perspective with extensive business and clinical insight to deliver end-to-end connected health IT solutions—working closely with clients from planning through implementation and maintenance. Healthcare organizations rely on Accenture for our:

Experience. Seven of the 10 largest healthcare providers in the United States and the top 15 academic medical centers have worked with Accenture. Nine of the 10 largest health insurance companies in the United States and more than 125 public health organizations in more than 20 countries work with us.

Resources. Our teams include skilled professionals—many with clinical backgrounds—who understand all segments of healthcare. We also draw on strong industry relationships with leading hardware and software providers as well as our team's leadership in analytics, change management, process improvement, governance and security.

Delivery. Our strong delivery capabilities—which include industrialized delivery through proven, repeatable processes and an ongoing commitment to quality—mean that we can accelerate results while staying within budget and schedules.

Research. Our commitment to innovation means that healthcare organizations benefit from insights into cutting-edge technology through the work of Accenture Technology Labs. We also share research findings from the Accenture Institute of Health & Public Service Value on an array of relevant industry topics.

High performance delivered

Healthcare organizations of all types can benefit from Accenture's connected health IT solutions that are designed to:

- Reduce clinical and administrative costs while improving quality and health outcomes.
- Drive accessibility, transparency and improved decision making.
- Enable patient-centric collaboration and alignment around shared data.
- Create a foundation for future technology advances and care models.

For more information

To learn more about how Accenture can help your organization achieve the power of insight-driven health with our connected health IT solutions, please contact: Rick Ratliff, richard.ratliff@accenture.com or +1 703 947 2525.

About Accenture

Accenture is a global management consulting, technology services and outsourcing company, with approximately 204,000 people serving clients in more than 120 countries. Combining unparalleled experience, comprehensive capabilities across all industries and business functions, and extensive research on the world's most successful companies, Accenture collaborates with clients to help them become high-performance businesses and governments. The company generated net revenues of US\$21.6 billion for the fiscal year ended Aug. 31, 2010. Its home page is www.accenture.com.

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