High performance. Delivered.

High Efficiency IT

Video Transcript

Automation is very much on the minds of our clients, whether its robotic process automation, intelligent automation or cognitive automation.

And while IT leaders see enormous potential to applying these technologies, they may not know where to begin, or how to quantify the new business value it can bring.

Accenture has developed a rigorous approach to IT automation comprising four critical phases.

The first phase, ideation, helps Accenture and our clients understand which automation solutions will have the greatest impact on IT efficiency. We analyze where the biggest advances are being made—both within Accenture and out in the ecosystem at large.

From there, we work with you to develop your automation strategy—beginning with a "Vision to Value" workshop to gain insight into your technology environment and challenges. We combine this assessment with our ideation outcomes to develop a tailored automation roadmap. This includes automation performance metrics to gauge success.

Third is the implementation phase.

Here, we establish and execute a detailed plan to deliver the automation strategy, tools and metrics into the application lifecycle.

Finally, we can also manage your automation solution on an ongoing basis to help you further optimize

resources and free up your team and our team members to perform more value-added activities.

We take a pragmatic, best-of-breed approach to tools—sourcing the top, cutting-edge tools from the technology ecosystem and then filling in the gaps with our own proprietary investments. You get an

integrated suite of virtual agents, intelligent insights, digital dashboards and other key assets to speed your journey to improved IT efficiency.

Accenture is ready to help you gain real value from automation—continuously improving productivity—as you keep an eye on managing rising IT and business complexity and speed.