

A large, stylized blue chevron graphic pointing to the right, serving as a background for the text.

High performance. Delivered.

Network Transformation

In our interconnected world, clients depend on fast and reliable information but often are let down by aging infrastructures and multiple networks that don't talk to one another. Clients are ready to transform their networks.

Transformational Solutions Drive Results

Accenture has 20 years' experience in IT transformation and management and hundreds of clients in 50 countries. We've been ranked number one in the "Global Outsourcing 100" list for **four consecutive years** and named a leader in *Forrester's Wave* report.

Our Network Transformation capability drives process improvement, stimulates innovation, and merges voice, data, contact center, and video into a single, secure network.

Accenture's Global Delivery Network is unmatched offering extensive delivery locations. We also run our clients' transformed infrastructures, helping to reduce operating costs and deliver improved service. Our Network Operations Center deploys dedicated network solutions on a global scale, managing millions of ports, switches and routers.

Network Transform & Run service leverages unified communications-as-a-service and offers collaboration priced on a per-user basis. Clients can minimize capital expenditures making them a variable cost. Contact center-as-a-service allows clients to pay on a per-agent, per-month basis.

Clients are achieving significant run-rate savings, reducing operational costs by as much as 40 percent, improving productivity by up to 20 percent, and increasing customer interactions by as much as 25 percent.

Accenture & Cisco Business Group

The Accenture & Cisco Business Group was formed to help clients realize the greatest return for their IT investment. Accenture has invested millions to develop Cisco resell capabilities, and received Cisco's highest Resell honor – three years running.

We may conduct a detailed network assessment or telecom expense management engagement to support a business case that delivers run-rate savings, a network solution with a global operating model and drives incremental success for your organization.

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