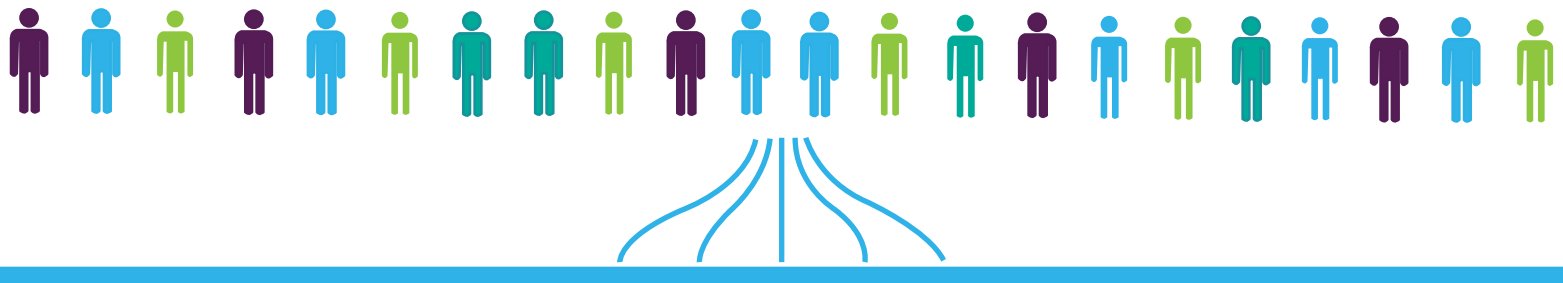


Capacity Solutions

High performance. Delivered.



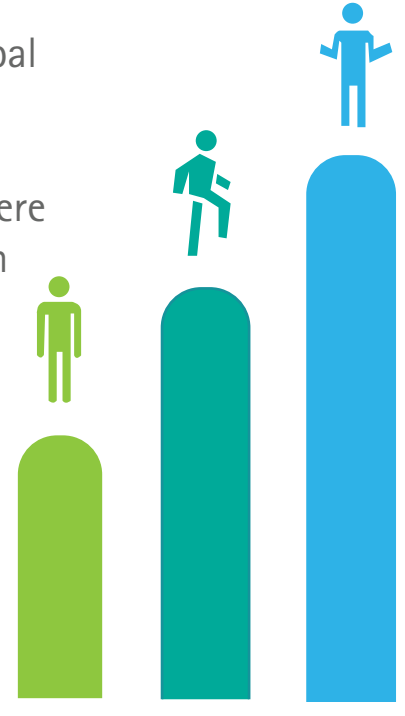
Providing skilled talent to help leading businesses grow

Accenture Operations Capacity Solutions enables clients to supplement their own teams or address acute skill shortages with Accenture talent who have specific business process skills. By using Accenture Operations Process Capacity Solutions, our clients benefit from access to our global pool of talented resources—and improved flexibility to swiftly scale their teams up or down to match business demands.

Increasing your talent pool to support growth

With our Accenture Global Delivery Network, we offer clients a global talent pool. Our people are our greatest asset and we recruit highly educated, skilled, multi-lingual and highly motivated professionals. We free up your valuable in-house staff to focus their expertise where it's most needed while Accenture talent provide an infusion of fresh ideas and innovation.

In 2014, Accenture Operations managed the recruitment process to hire nearly **80,000** new Accenture employees; invested **\$12 million+** in training; and grew industry "hub" and community of practice to **180,000+** Accenture people.



A full suite of global business services, flexibly delivered through a variety of engagement models to align with your growth needs:

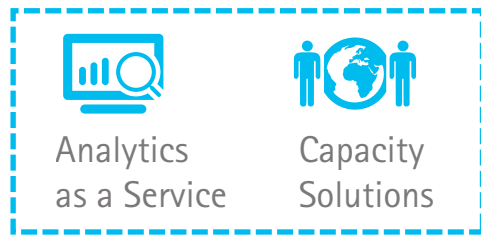
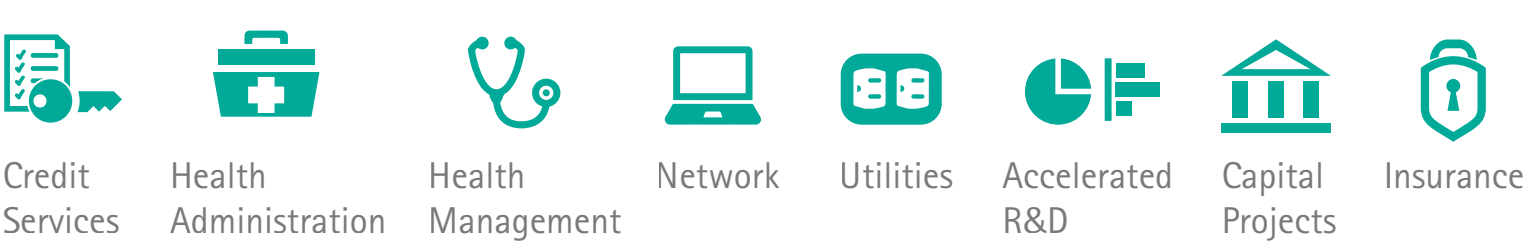
- A full suite of capacity solutions across a range of business processes and industries utilizing our industry, functional, operations and analytics experts.
- Core BPO-enabling capabilities, including transition management, operational excellence and capability development. For example, providing transition and operational excellence experts to help a client set up a shared services center.
- Project Management Office (PMO) provides customizable and sustainable operational support. We foster stewardship, flexibility, and efficiency within fields such as project steering, organization and methodology.
- Short-term engagements with specific objectives. For example, one-time data entry or back-log clearance.

We offer these across a range of business processes spanning the full spectrum of our cross-industry and industry specific offerings—including analytics—and utilizing our industry, functional and analytics experts.

Cross-Industry



Industry-Specific



Differentiators



Plug-and-play approach means faster start-up, competitive rates and more choices to meet your precise needs.



Flexibility by type of work (staff augmentation, short-term, BPO-enabling capabilities) spanning cross-industry and industry-specific processes, including analytics.



Global reach and expertise—access global talent pool of 67,000+ BPO professionals from 60+ delivery centers with services delivered either from client locations or Accenture's Global Delivery Network.

Contact Us

Want to learn more about Accenture Operations Capacity Solutions? Send an email to OperationsCapacitySolutions@accenture.com