

A large, stylized green chevron graphic pointing to the right, serving as a background for the text.

High performance. Delivered.

Client Disbursements

Video/Podcast Transcript

Senior Manager–Client Disbursement, Barry Allison

Hi, I am Barry Allison, and I handle client disbursement in Knoxville. As part of our services, we provide accounts payable, purchasing card, travel card, expense report services and administration for the Americas, Europe, Middle East, and Asia.

We measure our client' Service Level Agreements for cycle time and quality to ensure compliance with the high industry standards. In 2013, we stopped duplicate payment of 8 million dollars for a client, and brought return of over 20 million dollars in purchasing card rebates to another client.

The secret ingredient to our strength and success—an attitude of continuous improvement that has helped us gain experience and expertise in payment solutions and banking regulations outside the United States, along with a highly experienced workforce with people of over a decade's experience in disbursement.