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Promoting Federal IT from the Back Office to Agency Partner

Video Transcript

AGA Video Perspective (Michael Lumb with Scott Quehl)

Michael Lumb: In our recent CIO study that we conducted with AGA, we interviewed executives across the federal government and the CIO and CFO and CIO organizations to understand their priorities and their approach on IT collaboration and strategic planning. Today we get to sit down with Scott Quehl who is going to give us some insight on how he addressed some of these challenges when he was a federal

CIO, excuse me, federal CFO, CIO and involved in HR. Pause, I want to redo that please. Today we are sitting down with Scott Quehl who, a former CFO, I keep wanting to say you're a CIO. Today we are sitting down with Scott Quehl, a former CIO and HR executive who lead multiple organizations through IT strategy and IT change. So, Scott, thanks for joining us.

Scott Quehl: Thank you for having me Michael.

Michael Lumb: So one of the questions I want to find out is how

do you move IT from being a back office support function to being a strategic partner in your mission?

Scott Quehl: It begins with breaking down the silos and treating each other like fellow C-Suite executives. There are, it is almost impossible to imagine delivering government mission without IT. IT represents a vast percentage of IT spent. IT requires very capable federal executives and staff to make it work both in the program side and the IT side so whether it is HR, whether it is what we spend from the CFO perspective or how we deliver mission from the program side. Technology

must be at the table. Technology is essential. So we need to begin by breaking down those silos and work with one another on defining what success looks like. How we are going to pay for it, who is going to manage it, how do we manage those risks, how do we manage those risks. How do we understand what costs and successes look like.