

## ACCENTURE PURCHASE ORDER TERMS AND CONDITIONS

- 1. Scope.** Accenture is a company (“Accenture”) that purchases third-party hardware, software licenses, and related items (each a “Product” and collectively “Products”) and/or services (“Services”) for resale under a separate agreement to specified end-user clients in Malaysia (each, a “Client”) and the supplier-listed on this Purchase Order (“Supplier”) (each a “Party,” and collectively, the “Parties”) is a provider of Products and/or Services and grants Accenture the right to: (i) resell, directly or indirectly (pursuant to Section 2 below), the Products and Services to Client, and (ii) determine the prices at which the Products and/or Services are resold to Client. The purpose of the terms and conditions contained herein is to govern this purchase order placed by Accenture to Supplier to purchase Products and Services for resale (“Purchase Order”). Accenture does not participate in rebate programs related to Products or Services purchased under this Agreement. Supplier is the importer of record for all Products and Services resold.
- 2. Distributors.** In addition to direct sales to Clients, Supplier grants Accenture the right to resell Products and Services to a third-party distributor (“Distributor”) for resale to Client or to a financing company for leasing to Client.
- 3. Client Agreements.** Supplier will have a direct contract with, or provide its standard Product or Service terms directly to, Client, which will be enforceable solely between Client and Supplier, for all terms related to Client’s receipt and use of Products and Services (each a “Client Agreement”), other than the payment, risk of loss, and delivery terms that are contracted directly with Accenture.
- 4. Warranties.** Supplier warrants that it has good title to the Products and Services, free from any lien or encumbrance, and that the Products and Services conform to the requirements of this Purchase Order. Supplier warrants to Accenture that if any Product or Service fails to meet Supplier’s specifications and usage capabilities, Accenture may request a refund or replacement of such Product or refund or re-performance of such Service. Supplier will extend to Client the warranties and indemnifications for the Products and Services purchased and resold hereunder that Supplier generally extends to its end user customers, but at a minimum, those required by applicable law. The Parties agree that Client will be entitled to enforce any claims related to such warranties solely against Supplier. ***Except for the warranties set forth or referenced in this Purchase Order, Supplier makes no additional warranties to Accenture with respect to the Products or Services, whether express or implied.***
- 5. Acceptance.** This Purchase Order will be deemed accepted by Supplier if Supplier ships the Products or begins to provide the Services.
- 6. Pricing and Payment.** All charges that are Accenture’s responsibility to pay will be identified on the Purchase Order (“Purchase Order Charges”) with the exception of transportation charges within Malaysia (“Local Transportation Charges”) or taxes in accordance with Section 11. Supplier will invoice Accenture for the Purchase Order Charges and actual Local Transportation Charges in the primary local currency of Accenture. However, if Supplier allows Client to cancel or terminate the Purchase Order, in whole or in part, with reduced or no payment charge, Accenture will also be granted that same cancellation or termination right with the same payment terms. Except as otherwise set forth in this Purchase Order, Supplier may invoice only after shipment or electronic delivery of Products and/or after Service completion. Payment is due within sixty (60) days after Accenture’s receipt of an undisputed invoice.
- 7. Delivery, Access to Services and Cancellation.** Supplier will deliver the Products, commence provision of Services, or provide access to subscription Services on the applicable date set forth in a Purchase Order or, if no date is specified, within ten (10) days of the date of a Purchase Order. Supplier will promptly notify Accenture of any potential delays longer than five (5) business days after the scheduled delivery date. Prior to delivery or performance, or if Supplier fails to make complete delivery as provided herein, Accenture reserves the right to cancel the Purchase Order, in whole or in part. All software Products or software Services will be delivered electronically to Client.
- 8. Title and Risk of Loss.** For the resale of hardware Products, title will pass to Accenture upon delivery to Client. All risk of loss of, or damage to, the Products will be borne by Supplier until Client’s receipt of such Products. Supplier agrees to provide replacement of items lost or damaged prior to delivery or not fully functional upon delivery, at no additional charge, within three (3) business days of receipt of notice from Accenture.
- 9. Indemnities.**

  - 9.1.** Each Party shall defend, indemnify, and hold harmless the other Party and its officers, directors, employees, principals (including partners, shareholders or holders of an ownership interest) and agents, from and against any claim and all losses, damages or expenses (including reasonable attorneys’ fees and court costs) to the extent that such claim is made or threatened by any third-party and relates to or arises out of death, bodily injury or damage to real and/or tangible property caused by the indemnifying Party’s negligence or willful misconduct.
  - 9.2.** Supplier shall defend, indemnify, and hold harmless Accenture, and their officers, directors, employees, principals (including partners, shareholders or holders of an ownership interest) and agents, from and against any claim and all losses, damages or expenses (including reasonable attorneys’ fees and court costs) to the extent such claim: (a) is made or threatened by a Client and arises as a result of the failure of any Products or Services to operate or perform, or (b) is made or threatened by any third-party and alleges that the use, combination, provision, or sale of any Product or Service infringes or misappropriates any Intellectual Property of such third-party. “Intellectual Property” means any copyright, trade secret, patent, trademark or other intellectual property right of any kind. Supplier shall have no indemnity obligation under part (b) of this Section 9.2 to the extent that a claim arises solely out of the combination, use or modification of the Product or Service in a manner not reasonably contemplated as ordinary, intended, documented or expected.
  - 9.3.** The Party seeking indemnification shall: (a) promptly notify the indemnifying Party of the claim and furnish it with a copy of each communication relating to the claim, (b) give the indemnifying Party sole authority, at its expense, to defend or settle the claim and to conduct any negotiations related to it, and (c) give the indemnifying Party such assistance and information as may be reasonably necessary to defend or settle the claim, at the indemnifying Party’s expense. The indemnifying Party shall have no obligation to indemnify the indemnified Party under any settlement that is made without the indemnifying Party’s prior written consent. The

indemnifying Party shall not compromise the reputation of the indemnified Party, or make any statement or take any action that it should reasonably know is adverse to the interests of the indemnified Party, in connection with the settlement or any negotiations related thereto.

**10. Limitation of Liability.** Except with respect to each Party's confidentiality and indemnification obligations hereunder: (i) the limit of each Party's liability to the other Party (whether in contract, tort or delict, negligence, strict liability in tort, or by statute or otherwise) for any and all claims arising under or related to the Purchase Order shall be the payment of direct damages, and will not in the aggregate exceed the purchase price paid for the Products or Services giving rise to the cause of action, and (ii) neither Party shall have liability for any amounts representing loss of production, loss of or corruption to software applications or data, loss of business, profits, or anticipated savings, loss of goodwill or reputation, whether caused directly or indirectly, or other indirect, consequential, or punitive damages, or any wasted expenditure, or to give an account of profits to the other Party, even if advised of their possible existence. Nothing in this Section 10 shall operate to limit or exclude a Party's liability for: (a) death or personal injury caused by the Party's negligence or that of its employees or agents; or (b) fraud or fraudulent misrepresentation; or (c) any other liability that cannot be limited or excluded by law.

**11. Taxes.** Unless Accenture provides Supplier with a certificate of exemption acceptable to the appropriate taxing authority, Supplier shall add to the applicable invoice all taxes, however designated, properly payable upon the sale or transfer of the Products or Services, excluding gross receipts taxes, franchise taxes for the privilege of doing business, taxes based upon the income or property of Supplier and taxes based upon the payroll of Supplier's employees even if imposed by law upon Supplier or Supplier's employees. If Supplier is not a Malaysia based entity, all payments due under the Purchase Order shall be reduced for applicable withholding taxes where required by any governmental authority. If Accenture is required to withhold or deduct any taxes from any payment to Supplier, Accenture will not be required to "gross up" the amount of such payment and shall pay to the Supplier the total amount reflected on the invoice less the applicable withholding taxes.

**12. Use of Names and Marks.** All names, trademarks, trade names or symbols (collectively, "Branding") of each Party are and will remain the exclusive property of such Party. Neither Party will acquire any right to the Branding of the other Party. Accenture will have the limited right to use Supplier's Branding in connection with the activities described in this Purchase Order. Neither Party may: (i) publicize this Purchase Order, or their subject matter; (ii) state that a Party has approved or endorsed any product or service provided by the other Party as contemplated by this Purchase Order; or (iii) otherwise use the Branding of such other Party or its Affiliates, without the other Party's prior written consent.

**13. Confidential Information.** Each Party may be given access to the names and contact information regarding a Party's personnel, officers, and director, suppliers and customers ("Business Contact Information") and access to information that relates to the other's business activities, which is identified by the disclosing Party as confidential information or which a reasonable person would deem to be confidential (collectively, "Confidential Information"). Confidential Information may only be used by the receiving Party as reasonably needed to perform its obligations and activities permitted under this Purchase Order, including record-keeping. The receiving Party agrees to protect the Confidential Information of the disclosing Party using a reasonable standard of care. Each party shall be considered a data controller with respect to the other party's Business Contact Information and shall be entitled to transfer such information to any country where such Party, its global organization, and Affiliates operate.

**14. Entire Agreement and Priority.** This Purchase Order sets forth the entire understanding between Accenture and Supplier with respect to the subject matter hereof and supersedes conflicting and additional terms, whether oral or written, on: (i) all prior agreements, arrangements and communications, (ii) all subsequent non-mutually executed forms or agreements, and (iii) on any Supplier portal that Accenture may use for Client registration or order placement. For the avoidance of doubt, any agreement(s) between the Parties on matters other than those contemplated by this Purchase Order, shall be subject to, and governed by, the terms of such other agreement(s). This Purchase Order transmitted by electronic means, shall be treated in all respects as an original document. This Purchase Order may be accepted in separate counterparts each of which will be deemed an original. No modification, amendment, or waiver of any provision of this Purchase Order shall be effective unless it is in writing and signed by the Party against which it is sought to be enforced or mutually agreed to by the Parties. However, the Parties agree that any conflicting transaction-specific commercial or economic terms and conditions set forth on the face of this Purchase Order take precedence over the terms and conditions contained herein. The delay or failure by either Party to exercise or enforce any of its rights under this Purchase Order shall not constitute or be deemed a waiver of that Party's right thereafter to enforce those rights, nor shall any single or partial exercise of any such right preclude any other or further exercise of this right or any other right.

**15. Force Majeure.** Neither Party is liable for any delay or failure to perform its obligations hereunder due to any cause beyond its reasonable control, provided that each Party will take commercially reasonable steps to minimize any delays or failures.

**16. Severability.** If any provision of this Purchase Order is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the validity, legality, and enforceability of the remaining provisions will continue in full force and effect.

**17. Independent Contractors.** Each Party is an independent contractor and shall not be deemed an Affiliate, employee, agent, subcontractor, authorized representative, partner or joint venturer of the other Party. Except as set forth in this Purchase Order, neither Party has any right to act on behalf of the other, nor to represent that it has such right or authority.

**18. Assignment.** Neither Party shall assign or transfer (whether expressly or by operation of law) this Purchase Order or its rights or obligations hereunder without the prior written consent of the other Party. Notwithstanding the preceding sentence, either Party may assign this Purchase Order to any successor (as part of a corporate reorganization) if the assignee agrees in writing to abide by all of the terms and conditions of this Purchase Order and provided such assignee is not a competitor of the other Party. Except as otherwise provided herein, this Purchase Order shall be binding upon and inure to the benefit of the Parties' successors and lawful assigns.

**19. Trade Compliance.** Each Party shall comply with all applicable export control and economic sanctions laws and regulations, in the performance of this Purchase Order, including the use and transfer of any Products or Services subject to this Purchase Order.

**20. Anti-Corruption.** In relation to resale activities under this Purchase Order, each Party agrees:

- 20.1** It will comply with all applicable laws, ordinances and regulations of any jurisdiction, including the U.S. Foreign Corrupt Practices Act, the UK Bribery Act, and all other applicable anti-corruption, anti-money laundering laws, and competition laws (collectively “the Anticorruption Laws”). Neither Party will take any action, nor fail to take any action, that would result in the other Party violating any Anticorruption Laws.
- 20.2** Neither Party will offer or give money or anything of value to any person, in order to obtain or retain business for the benefit of itself or the other Party, or to secure any other improper advantage for itself or the other Party. Any provision of gifts, meals, entertainment expenses or travel expenses must be (i) permissible under all applicable Anticorruption Laws, and (ii) the recipient employer’s internal policies.
- 20.3** It will not submit any false or inaccurate invoices or documentation to the other Party, and will submit true and adequate documentation with all invoices, including itemized expenses incurred, accompanied by receipts (or other documentation if a receipt is unavailable) identifying the payment date, amount and purpose of the expense. During the term of this Purchase Order and for three (3) years thereafter, for the purposes of inspecting compliance with the provisions of this Section 20, each Party (the “Non-Auditing Party”) will retain and, upon reasonable notice, will provide the other Party (the “Auditing Party”) reasonable access to audit the Non-Auditing Party’s books, accounts, and records, including payments made by the Non-Auditing Party for or on behalf of the Auditing Party. At the Non-Auditing Party’s option, the Auditing Party may select an independent third-party of international reputation and good standing to conduct the audit. The independent third-party will be required to agree to a non-disclosure agreement. The Non-Auditing Party shall cooperate fully in any audit conducted by or on behalf of the Auditing Party.
- 20.4** It will promptly notify the other Party (Non-breaching Party), in writing, if the breaching Party fails to comply with the provisions of this Purchase Order; If the Non-breaching Party has a good faith belief that there has been a breach of this provision, the Non-breaching Party may terminate its Purchase Order with the breaching Party immediately upon written notice and without penalty.
- 20.5** To report a serious concern, either Party will call the Accenture Business Ethics Line at +1 312 737 8262 (charges may be reversed) or file a report on the encrypted website at <https://businessethicsline.com/accenture>.
- 21. Termination Rights & Survivability.** Either Party may terminate this Purchase Order, without cause or penalty, upon thirty (30) days’ prior written notice. The provisions of this Purchase Order, which by their nature survive termination or expiration, shall survive termination or expiration of this Purchase Order.
- 22. Governing Law.** This Purchase Order is governed by and interpreted in accordance with the laws of Malaysia, without regard to principles of conflict or choice of law. The United Nations Convention on Contracts for the International Sale of Goods will not apply.
- 23. Dispute Resolution.**
- 23.1** Internal Escalation. The Parties will make good faith efforts to first resolve internally any dispute subject to Section 23.3 below by escalating it to higher levels of management. Neither Party may file for arbitration under Section 23.3 until thirty (30) days have elapsed from the initiation of such good faith efforts.
- 23.2** Injunctive Relief. Nothing in this Purchase Order will prevent the Parties, prior to the formation of the arbitral panel, from applying to a court of competent jurisdiction for provisional or interim measures or injunctive relief as may be necessary to safeguard the property or rights that are the subject matter of the arbitration. Once the arbitral panel is in place, it will have exclusive jurisdiction to hear applications for such relief, except that any interim measures or injunctive relief ordered by the arbitral panel may be immediately and specifically enforced by a court of competent jurisdiction.
- 23.3** Arbitration. Any dispute, controversy, or claim arising out of, relating to, or having any connection with this Purchase Order, including any question regarding the validity, interpretation, scope, performance, or enforceability of this dispute resolution provision, will be exclusively and finally settled by arbitration in accordance with the Rules for Arbitration of the Kuala Lumpur Regional Centre for Arbitration. Any arbitration will be conducted on an individual, rather than a class-wide basis.
- 23.4** Location. The arbitration will be conducted in English in Kuala Lumpur, Malaysia unless the Parties mutually agree in writing on another location.
- 23.5** Arbitrators. The arbitration will be conducted by three arbitrators. Each Party will appoint an arbitrator, obtain its appointee’s acceptance of such appointment, and deliver written notification of such appointment and acceptance to the other Party by fifteen (15) days after the due date of the respondent’s answering statement. The two Party-appointed arbitrators will jointly agree upon and appoint a third arbitrator who will serve as the chairperson of the arbitral panel. The Party arbitrators will obtain the chairperson’s acceptance of such appointment and notify the Parties in writing of the appointment and acceptance within thirty (30) days after their acceptance as Party arbitrators. If the two Party-appointed arbitrators are unable to agree upon the selection and appointment of the chairperson within that time frame, they will notify the Parties in writing. Upon such notice, one or both of the Parties may request in writing that the chairperson be appointed by the Director of the Kuala Lumpur Regional Centre for Arbitration. The Kuala Lumpur Regional Centre of Arbitration will notify the Parties in writing of the appointment and acceptance of the chairperson within twenty-one (21) days of receiving such request.
- 23.6** Decisions. All decisions, rulings, and awards of the arbitral panel will be made pursuant to majority vote of the three arbitrators. The award will be in accordance with the applicable law, will be in writing, and will state the reasons upon which it is based. The arbitrators will have no power to modify or abridge the terms of this Purchase Order. The award of the arbitrators will be final, and judgment on the award may be entered by any court having jurisdiction to do so.
- 23.7** Costs. Costs incurred in the arbitration proceeding, including attorney’s fees and expenses, will be borne in the manner determined by the arbitral panel.
- 23.8** Confidentiality. Unless otherwise agreed by the Parties or required by law, the Parties, the arbitrators, and the Kuala Lumpur Regional Centre for Arbitration will maintain the confidentiality of all documents, communications, proceedings, and awards provided, produced or exchanged pursuant to an arbitration conducted under Section 23.

**24. Notices.** Notices to be provided under this Purchase Order must be in writing. Such notices shall be sent to the address set forth herein, or as otherwise provided by the Parties.