

Delivering Public Service for the Future

# REVENUE AGENCIES: FORGING NEW RELATIONSHIPS TO CUT THE VAT GAP



## VAT COMPLIANCE IS A GROWING BURDEN

65%

of European businesses consider VAT a significant administrative burden

## GOVERNMENTS MUST DO MORE TO HELP



### VAT Compliance – Government support

86% of respondents think government is not doing enough to make VAT easy to comply with



### VAT Compliance – My Business

54% of respondents are not even fully confident about their own VAT compliance

## DIGITAL IS THE CATALYST FOR CHANGE



82%

of European businesses want revenue agencies to use technology to improve VAT compliance

## THE TOP TWO IMPROVEMENTS BUSINESSES OPT FOR

1. Use of technology to deduct tax due at the point of transaction

2. Allow revenue agencies to access businesses' data to automatically calculate their liability



## SIMPLICITY IS INCENTIVE ENOUGH



84%

of European businesses would give revenue agencies direct access to their data in exchange for simpler VAT processes

To learn more about how revenue agencies could partner with businesses to close the VAT Gap, visit: [www.accenture.com/revenue](http://www.accenture.com/revenue)  
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### ABOUT THE RESEARCH

The Accenture Global VAT-GST study surveyed 650 small and medium-sized enterprise (SME) employees and large-enterprise employees in February 2015. The online survey was executed by PSB research in seven countries: United Kingdom, Germany, Italy, France, Netherlands, Australia, Spain. It got the views of decision makers directly involved with tax compliance policy (including roles such as: Presidents, Chief Executive Officers, Chief Operations Officers, Chief Financial Officers, Directors of Accounting, and Managers) in each country, except in the Netherlands where the sample was 50. Respondents were surveyed in their local languages.