

Accenture Song

SUPPLIER'S GUIDE TO INVOICING

— ACCENTURE SONG CANADA

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2 Introduction

Accenture Song Canada is fully owned by Accenture. With effect from 1st August 2023, we have started to apply Accenture's Procurement processes, which are set out below. Thank you for providing goods or services to Accenture Song Canada. We always aim to pay suppliers on time, within the payment terms that have been agreed, and will also follow local government regulations where applicable. This can only be achieved with the co-operation of our suppliers – please follow the guidelines outlined in this document to ensure that we can meet these targets.

2.1 Establishing and Maintaining Your Supplier Profile

- Accenture Song Canada now uses an online portal called True Supplier Marketplace (TSM) for maintaining contact and payment details for all suppliers.
- Please make sure the contact and payment information Accenture Song Canada has on file is always current. If your mailing address, Purchase Order (PO) receipt email address, contact information, bank information, or phone numbers change, please go to your company's profile in the [True Supplier Marketplace](#) and update your details.
- If you haven't yet created your company's profile in the True Supplier Marketplace (TSM), please contact CAM.Procurement.Supp@accenture.com and you will be provided with guidance and a link to the True Supplier Marketplace (TSM).

2.2 Credit Terms

- Standard payment terms are **60 days** from the receipt of a valid legal duly submitted VAT Invoice (Refer to 'Submitting Invoices', section 2.5) unless alternate payment terms have been agreed in writing and/or applicable as per local government regulations.
- Invoice due dates mentioned on the invoice will **not** be taken into consideration whilst making the payments.

2.3 Preparing Invoices

- Please include all the following information on the invoice:
- Your full legal Name, Address, Tax Identification Number, and contact details of your finance team for us to communicate in case of any queries.
- Invoice number / applicable reference number, Invoice date, Tax Identification number (if relevant), Total amount to be paid, and detailed description of the goods or services that were delivered or rendered.
- E-mail address of the contact who requested the goods or services.
- **Note:** This employee will be asked to confirm receipt of the goods or service and verify the accuracy of the invoice before the payment can be released. This is essential if no PO number has been provided.
- Our Purchase Order (PO) number beginning with **60xxxxxxx** or **80xxxxxxx** on the invoices (where the goods & services are provided against a PO).
Note: We will not be liable for late payment fees if a PO number has been provided to the supplier but not included on the invoice.
- Your complete banking details (ACH Routing Number, Swift Code, Account #, etc.)

- Accenture Song Canada Bill to Address (including Legal Entity and Tax ID number):

Accenture Song Canada Inc.

40 King Street West,
Suite 3000,
Toronto, Ontario,
Canada
M5H 3Y2

Tax ID: 70558 0900 RT0001

- If you are issuing a credit note against a cancelled invoice, kindly quote the corresponding invoice reference against which the credit note is being issued. alternatively, please quote complete details for the issuance of the credit note to enable us to account for it appropriately.

2.4 Special Instructions for Purchase Order (PO) Invoices

- We require a Purchase Order (PO) for purchases of **\$1,000** and over. Please request a PO# from the requestor and clearly quote this on the invoice to ensure you comply with this policy (some local exemptions may apply; the requestor will advise you if this is the case)
- If you are providing goods and services to us under more than one PO, you must invoice for each PO separately. Only one PO can be referenced per invoice.
- The details and item-wise breakup on the invoice must match exactly with the description noted on the PO. (For example, the 'Bill To' address must match exactly that outlined in the PO). Always reference the appropriate PO line-item number for each line item on the invoice.
- Please note that a Purchase Requisition Number ("**PRXXXXX**") will not be accepted, please quote only a valid PO number (e.g.: "**60xxxxxxxx**").
- Invoice value /quantity should not exceed the PO value/quantity. In case of any issues please contact your requestor to update the PO as required.

2.5 Submitting Invoices

NOTE: The below instructions are intended for vendors who submit invoices manually, not using a specific tool (e.g., IQN, Ariba Network, SAP RE-FX etc).

- Suppliers are requested to generate all invoices on a timely basis – at the latest within 60 days after the month in which the associated goods or services were performed or in which such fees, costs, expenses, or charges were incurred.
- Kindly submit all invoices within **2 business days** from the invoice date. Invoices received over **60 days** after the invoice date – or where the invoice due date has already passed - will be rejected, with a request to reissue with a new invoice date.
- A reconciliation exercise should be completed by the supplier on at least an annual basis to ensure there are no outstanding invoices unpaid.
- Failure to issue or submit invoices on a timely basis may delay payments. In no event shall Accenture Song Canada be liable for any fees, costs, expenses, or other charges where invoices are not submitted accurately or in a timely manner.
- Please send a soft copy of the invoice (s) directly to CAM.CA.einv@accenture.com in a non-manipulative format e.g., PDF, TIF.

- Please submit 1 PDF document per invoice. Ensure that all supporting information related to a particular invoice is in 1 PDF file only, with the invoice being the 1st page and any other relevant supporting information on the subsequent pages.
- Max 1MB per attachment, Max 20 attachments per mail, and Max 10MB per email (including attachments). Do not encrypt or digitally sign the emails.
- You will receive a notification on the successful submission/rejection of the invoice, indicating our invoice tracking number (URN#). This URN# should be used as a reference in all communications regarding your invoice.
- Please check with the customer support team (see section 2.7) before re-submitting any invoices submitted earlier. Invoices sent to personal mailboxes or directly to employees will be deemed as not received.
- Please do not submit original invoices to the employee who requested the goods or services. If you need to send a copy of the invoice to your contact at their request, please clearly indicate on the invoice that it is a copy and has already been submitted to Payables. This will help to prevent duplication in our systems and prevent payment delays.

2.6 Supplier Standards of Conduct

Accenture Song Canada is committed to conducting its business free from unlawful, unethical, or fraudulent activity. Suppliers are expected to act in a manner consistent with the ethical and professional standards of Accenture Song Canada set forth in the Accenture Song Canada Supplier Standards of Conduct, including reporting promptly unlawful, fraudulent, or unethical conduct. Accenture Song Canada has established reporting mechanisms and prohibits retaliation or other adverse action for reporting such conduct. A copy of the Supplier Standards of Conduct can be found at the following address: www.accenture.com/codeofbusinessethics.

2.7 Further Information & Assistance

- Accenture Song Canada is pleased to announce a new service for its suppliers and vendors called [My Supplier Portal \(MSP\)](#). MSP is a web-based tool that enables suppliers to view the status of their invoices and payment information via the Internet 24x7.
- The full MSP link is: <https://eme.mysupplierportal.com/ACC/SSOLogin.html>
- Please note that the CAM.CA.einv@accenture.com email address is for **invoice submission only** – all queries, concerns or statements should be routed through our customer support team at CAM.Procurement.Supp@accenture.com.
- For information regarding your Supplier Profile, Invoices, Payments, Purchase orders or access to My Supplier Portal, please contact CAM.Procurement.Supp@accenture.com.

3 Document Version Control

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Version #	Date	Reason for Change
v1.0	18/07/2023	New guide is created as per global template
v2.0	14/08/2023	Amendment to PO conditions to section 2.4

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