San Antonio
Advanced Technology Center
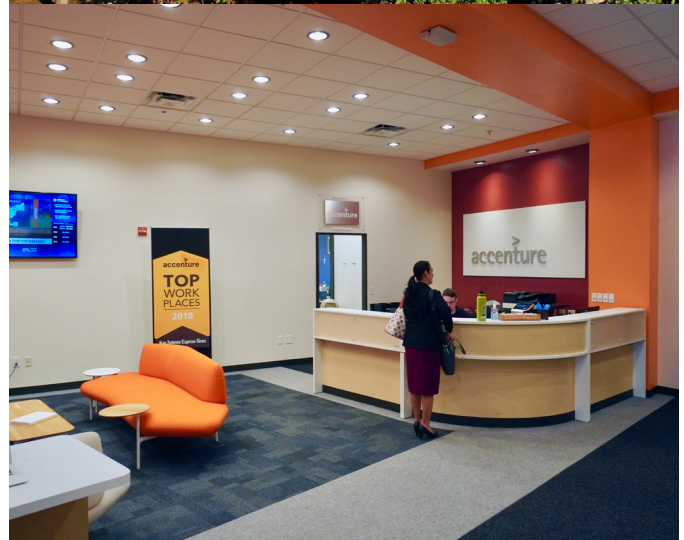## Mission-Critical Innovation and Delivery Center for U.S. Federal Agencies

Accenture's San Antonio Advanced Technology Center is a state-of-the-art, U.S. based innovation and delivery center serving the specialized, mission-critical needs of U.S. federal agencies. We offer the integrated, end-to-end ability to design, develop, manage and maintain complex, agency-specific solutions to deliver both quality and predictability. By bringing together deep technical expertise within an agile operating model at scale, we help federal agencies respond to change faster, minimize cost and risk, and maximize technology's potential.

Since its founding in 2006, the San Antonio Advanced Technology Center has grown to over 1,600 professionals supporting nearly 40 federal agencies spanning the civilian, defense, public safety and healthcare sectors. We offer highly customizable, client-specific solutions and services that build upon our fit-for-federal delivery model, end-to-end capabilities, and agile workforce.
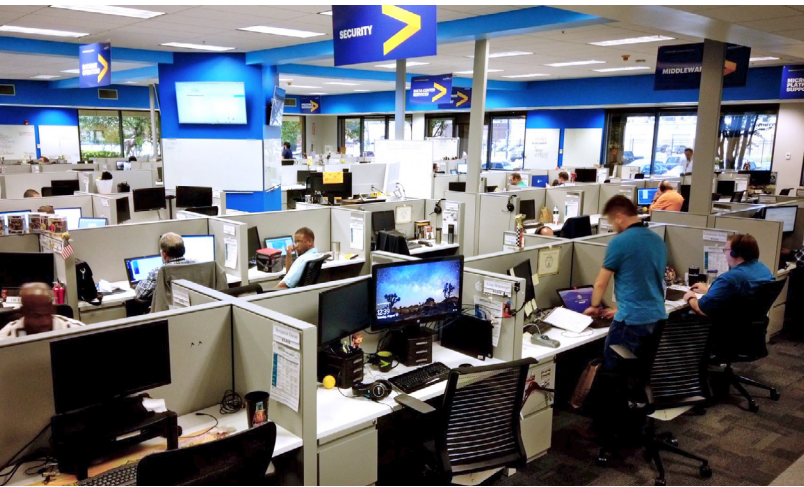
As a key component of Accenture's Innovation Architecture, we help transform breakthrough ideas into real-world solutions. Our dedicated centers of excellence, extensive technical resources and industrialized processes allow us to take concepts and prototypes to enterprise scale at mission speed.

The San Antonio Advanced Technology Center is a best-in-class application and infrastructure service provider. Building upon Accenture's industry leadership, we help federal agencies take advantage of as-a-service operating models for improved reliability, performance and readiness. A key differentiator is our security-first mindset, which supports a comprehensive, fully integrated approach to protecting systems and data while complying with critical mandates.

Comprehensive Capabilities for Your Unique Mission

The San Antonio Advanced Technology Center addresses the full lifecycle of requirements across several strategic technology and business areas.

APPLICATION SERVICES

We bring together deep expertise in leading programming languages and platforms, proven solution accelerators, Lean Agile engineering practices and a DevSecOps delivery model to accelerate the deployment of high-quality software applications.

- Analytics, Artificial Intelligence & Automaton
- Java Development
- Microsoft Development
- Digital Platforms
  - Salesforce
  - ServiceNow
- Enterprise Systems
  - SAP
  - Oracle
- Testing Center of Excellence

CLOUD & INFRASTRUCTURE SERVICES

Applying our transparent data-driven processes to your mission applications and infrastructure, on-prem and cloud, we help you achieve a more stable, responsive, secure, and cost-effective operation.

- Cloud Migration, Enablement & Management
- 24/7/365 System Monitoring & Outage Support
- Health and Performance Monitoring
- ITSM Support
- Compute, Storage & Database Administration
- Vulnerability & Patch Management
- Advanced Security Management
- Network Administration

ACCENTURE FEDERAL CYBER CENTER

Providing full cyber capabilities in a CONUS delivery center, we house our Managed Detection and Response (MDR) capability, an end-to-end, intelligence-driven, integrated threat monitoring and incident response service based upon industry best practices. The MDR service includes:

- High Fidelity Threat Intelligence
- Advanced Adversary Threat Hunting
- Automated and Manual Detection
- 24/7/365 Security Operations Center
- Automated Incident Response

For many federal agencies, the San Antonio Advanced Technology Center serves as an enterprise resource supporting their core mission services and solutions. By adapting our rigorous operating and engineering methods to their unique requirements, we enable better performance at a more sustainable cost.

Why San Antonio Advanced Technology Center

The San Antonio Advanced Technology Center helps agencies transform innovative ideas into sustainable impact at mission speed and scale, delivering cutting-edge solutions and services with greater value while meeting the quality standards and security requirements our federal clients demand.

Realize Greater Value

Our optimized talent mix, extensive use of automation and proven accelerators allow federal agencies to benefit from economies of scale without sacrificing quality or performance.

Surge Capacity to Achieve More, Faster

Our flexible, blended delivery model and large, skilled talent pool enables us to meet surges in demand and eliminate the need for our clients to ramp up hiring and onboarding.

Client-specific Solutions

We offer highly customizable solutions and services that build upon our fit-for-federal delivery model, end-to-end capabilities and agile workforce to meet agency-specific needs.

Mission-critical Quality & Performance

Our rigorous, highly industrialized development and support processes deliver mission-critical quality and performance 24/7/365. Given the scale and scope of our operations, we invest in automation, testing, monitoring and best practices to maintain optimal consistency and quality.

Deep Technology Expertise

With centers of excellence dedicated to today's most critical technologies, we possess the deep, hands-on expertise needed to unlock technology's full potential. We also collaborate with more than 50 additional Accenture delivery centers, providing federal agencies with full access to Accenture's technology ecosystem and Innovation Architecture. This gives us the depth and breadth to handle virtually any requirement while keeping us at the forefront of technology innovation.

Security-first Mindset

We offer comprehensive physical and logical security specifically designed for the needs of our federal government clients, including dedicated facilities and secure networks that are cleared at the secret level. Our Cyber Incident Response Team monitors, tracks, and remediates security incidents, proactively providing 24x7 coverage. Additionally, a number of our professionals hold the public trusts and security clearances required for especially sensitive assignments.

Talented, Committed Agile Workforce

We make continuous investments in training for our career-oriented, mission-focused professional workforce to maintain an agile operating model and quality performance, foster innovative client thinking, and minimize attrition-related disruption. All new hires are ICAgile certified with ongoing training from Accenture Federal Services' Agile Institute.