



2003 Selected Accomplishments of NYC Department of Buildings

I. Application Processing

1. Inspection results available immediately on BIS Web.
2. Building Code updated and new format released for sale on February 11, 2004.
3. Owner is notified of all open items and violations at Plan Exam, reducing the time to get a CO.
4. Electrical Inspection appointment waiting time now 5 days, a reduction of at least 3 weeks by eliminating several internal hand-offs. (Staten Island and MICA 2).
5. Staten Island Electrical Inspections will now accept a letter in lieu of BEC sign-off. (Staten Island)
6. Certified elevator companies may use self-certification to cure elevator violations.
7. Certificate of Occupancy Unit requires submission of only one PW6 instead of 5 (Staten Island).
8. Plan Examination appointments expanded to 40 minutes for larger jobs for NB's and Alt1's in all boroughs.
9. D14 appointments decreased to 10 minutes to better optimize Plan Examiner workload.
10. Plan Examination objection sheets standardized and no longer handwritten (Manhattan and Queens).
11. Plan Examination objections e-mailed.
12. Plumbing fixture count may have 10% difference from filed plans for high rise buildings on Schedule B (Manhattan).
13. Professional Certification audits and appeal process formalized and de-centralized. Re-deployed TCU staff throughout the boroughs and held workshops for professionals.

II. Safety, Service, Integrity

1. Electrical Code legislation signed into law on December 2, 2003.

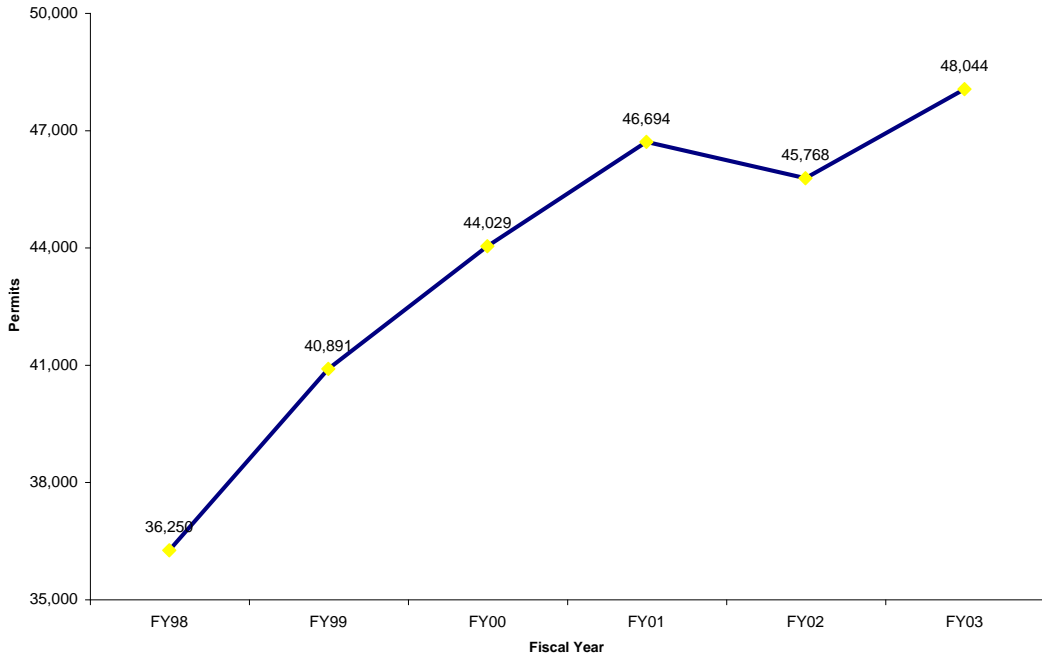
2. Q-Matic upgrade using one ticket for all processing; bar coding, networked system, and reduced average application processing wait time from 45 minutes to 12 minutes (Queens).
3. Commissioner outreach with forums, town hall meetings and Newsletter.
4. Professional technical forums to address zoning, and code issues in each borough, and training classes and protocols for Buildings employees.
5. Digitized violations and made ECB decisions available on Website.
6. Safety inspection sweeps of hazardous violations.
7. Unsafe Buildings violations handled in-house to eliminate hand-offs.
8. World Trade Center Building Task Force introduces legislation based on its recommendations.
9. Emergency Readiness protocols issued by PPN.

III. Technology

1. Building Information System (BIS) Super Sessions.
2. eBIS underway.
3. BIS Web index of memos and policy and procedure notices (searchable).
4. BIS Web Buildings Code search capability added.
5. E-filing of OP 38 forms.
6. New PCs and diagnostic tools for IT.
7. PIPES, Plumbing checklists and automated data entry.
8. Won a 2003 Excellence in Technology Award Program (ETAP) award from DoITT (sponsored by Government Technology Magazine) for Demonstrated Excellence in Project Management.
9. Won a 2003 InfoWorld 100 Award (11/03) - honoring IT initiatives making use of innovative technology to further organizational goals.

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NYC Buildings Permits Issued



Application Processing Waiting Time
Queens

