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High performance. Delivered.

CISCO
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Accenture Cisco Business Group

Accenture Cisco Network Transformation Solutions

Client-centric, business-focused outsourcing solutions
to keep your organization agile and competitive

How can Accenture Cisco Network Transformation Solutions help you reduce costs and improve productivity?

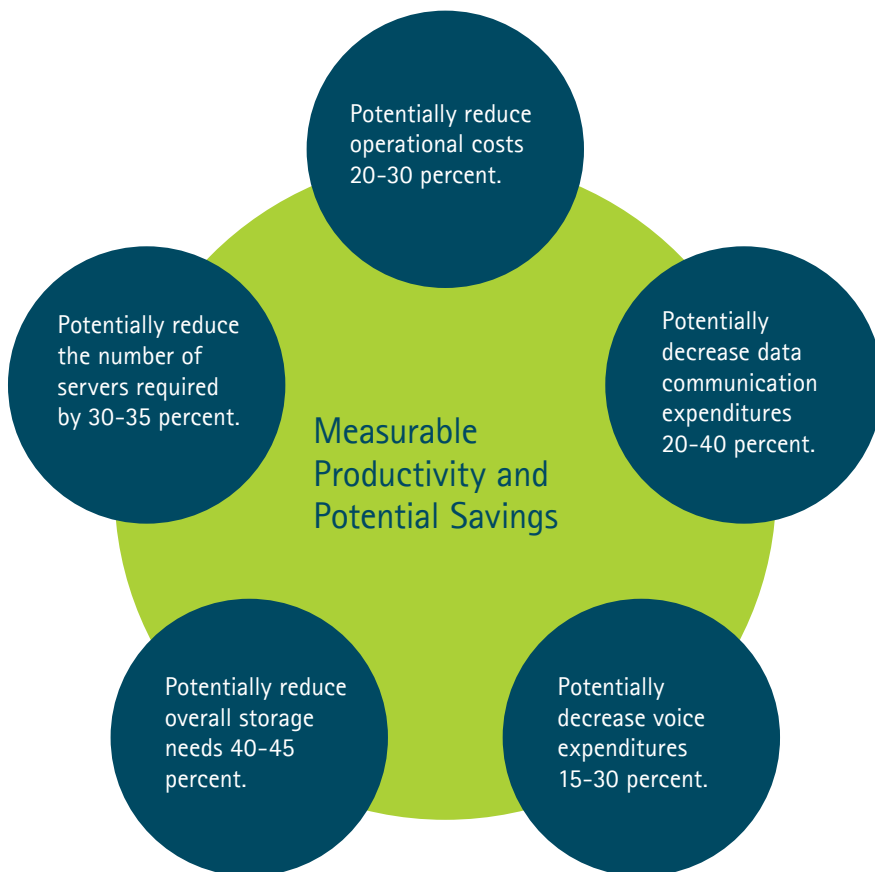
Outsourcing has become much more than a cost-cutting, labor arbitrage exercise. Today, enterprises are increasingly using outsourcing services as a key driver of strategic value and competitive advantage for their businesses.

CIOs are realizing that a business-focused approach to outsourcing can reduce risks, improve service, drive revenue and even help them reorganize to allow the IT teams to focus on core business objectives.

Blending the capabilities of both Accenture's and Cisco's expansive global delivery networks, we build client-centric, business-focused outsourcing solutions to help you address your urgent priorities, as well as your long-term goals.

We combine highly experienced people, advanced technologies, proven methods and industrialized business processes

to take a broad, holistic approach. From cost reduction to major transitions that can radically evolve your infrastructure, Accenture Cisco Network Transformation Solutions help you build a business case tailored to your unique needs.



Conquer Today's Pressing Priorities, Be Ready for Tomorrow's Opportunities

We understand that you need to seize growth opportunities — while significantly reducing costs — so you can operate more efficiently and rapidly adapt to changing business environments. Our focus is on helping you make IT a critical enabler of future business growth.



Find out how Accenture Cisco Network Transformation solutions can keep your organization agile and competitive with comprehensive solutions that tap into our combined global networks. We offer the convenience of an integrated team and a single point of contact that can help you rationalize your IT infrastructure, improve service and create an advanced and flexible IT environment.

Accenture Cisco Network Transformation Solutions include offerings for:

Network Transform

We can enable your enterprise to transform your voice, data, contact center, video and security networks with assessments, business cases and delivery of a secure network infrastructure. We help our clients build network architectures that can drive business process improvement and innovation.

Network Transform & Run

We can work with you to rapidly deploy collaboration capabilities, including unified communications-as-a-service, voice, video and wireless phone support, priced on a per user (seat) basis.

Our team provides network operations and maintenance, media access control, charge-back billing for accounts payable/ account collections, asset management, engineering and planning.

Contact Center Transform & Run

As an alternative to buying technology and support services, our team can work with you to provide flexibility and scalability by leveraging contact center-as-a-service, which allows your organization to purchase contact center solutions on a per-agent, per-month basis.

Our suite of technology capabilities enables business transformation with self-service optimization, agent performance management and analytics to improve the customer experience. We leverage existing platforms to limit up-front capital expenses, so clients realize benefits early in the program. We also provide BPO options where we staff and operate the client's contact center.

Productivity & Savings

Our solutions can help you:

- Optimize network infrastructures and reduce risks.
- Improve performance of mission-critical applications.
- Strengthen security.
- Establish a foundation to build productivity-enhancing applications.
- Reduce total operational costs and cost-to-serve per unit.
- Make IT costs variable (not fixed) costs.
- Provide a cost-efficient infrastructure that is ready for emerging technologies.
- Improve workplace productivity through advanced technologies.
- Enable services that increase competitive advantage.
- Minimize risks by offloading services to highly experienced Accenture Cisco team.
- Improve compliance with IT and business process audit ability.
- Accelerate delivery of services for a quick payback on investment.

Discover More

As you navigate your challenges and opportunities, contact us to find out how we can help you make IT a strategic asset. www.acbg.com

