

## Outsourcing

# DHL Exel Supply Chain: Finance and Accounting Business Process Outsourcing

Interactive Credential Transcript



*High performance. Delivered.*

## Accenture and Exel celebrate 10 successful years

At the end of 2005, Exel PLC were acquired by DHL to form DHL Exel Supply Chain part of Deutsche Post World Net the leading global air freight, ocean freight and contract logistics organization. Deutsche Post World Net employs some 500,000 people and has annual sales of approximately 56 billion euros.

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View the animated client success story

"Outsourcing is not about sitting still...this is an evolving relationship where both parties feel empowered and energized to make a real difference in the business."

John Coghlan, former Deputy Chief Executive and Group Finance Director, Exel

## At a Glance

Client name: DHL Exel Supply Chain

On the web: [www.exel.com](http://www.exel.com)

Project: Finance and Accounting

Business Process Outsourcing

Executive Summary: DHL Exel Supply

Chain provides core procurement

logistics, warehousing and sales

logistics operations.

## Business Challenge

Due to a history of growth through merger and acquisition, Exel found itself with a fragmented finance function spread across multiple administration centers and six different accounting systems. The challenge was to improve and centralize finance; implement a new accounting system; standardize financial processes and reduce operating costs.

## How Accenture Helped

Exel's multiple administration centers were consolidated into a single Accenture-managed, center in the UK. Accenture also integrated Exel's multiple ERP systems into a standard, Oracle-based solution.

In 2004, Exel progressed its outsourcing relationship with Accenture – this time to transfer some finance and accounting services to Accenture's delivery center in Bangalore, India.

## High Performance Delivered

DHL Exel Supply Chain now has a streamlined, financial-information flow making it easier to track customer profitability and gain a better understanding of its cost base.

DHL Exel Supply Chain has reduced operating costs by 40 percent and DSO by 30 percent.

DHL Exel Supply Chain's control environment has improved with 100 percent balance sheet reconciliations every period.

[Watch the video](#)

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