

Microsoft Online Services



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Software delivered as a service

With the Microsoft Online Services offering, Microsoft is providing communication and collaboration software delivered as a service. Accenture and Avanade have developed a solid approach that covers business and technical needs to reach the next generation workplace through Microsoft Online Services.



Enterprise class software as a service

With the worldwide launch of Microsoft Online Services, Microsoft has introduced a powerful set of communication and collaboration software, delivered through a subscription model. Specifically, Microsoft Online Services consists of

- E-mail (Microsoft Exchange)
- Real-time communication (Office Communications Online)
- Collaboration (SharePoint Online)
- Online conferencing (Office Live Meeting)

These services are available individually, or together as a suite of integrated products for a fixed fee.

The server components for Online Services are located in the Microsoft datacenters which are located in different geographical locations. In case of a catastrophic failure, the datacenters automatically failover ensuring high availability. In today's world, compliancy regulations and high security requirements are essential for organizations. By involving Accenture and Avanade, organizations can achieve these goals through Microsoft Online Services.

Accenture and Avanade have a world renowned reputation for helping organizations plan and realize their strategic goals. Accenture brings a strong understanding of your business, its needs and how to realize these. Avanade brings deep end-to-end technical knowledge that help organizations transition with minimal business impact.

Together, Microsoft, Accenture and Avanade can help you understand what the new Microsoft Online Services offering entails, how you can benefit and how to realize your goals.

Microsoft Online Services key benefits

- Latest Business Productivity Capabilities
- Predictable & transparent costs
- Ease of Use
- Privacy & Rapid Disaster Recovery
- Greater flexibility compared to on-site solutions
- Improved Agility compared to on-site solutions
- Business-class Security & Reliability

About Accenture

Accenture brings industry and technical knowledge, strategic insights, business acumen and extensive implementation experience to help align your business and technology strategies and help you achieve high performance.

About Avanade

Avanade provides the deep technical expertise in Microsoft technologies, as well as proven architectures, frameworks, methodologies and a worldwide network of Microsoft certified consultants to help you define and realize a road map for seamless deployment.

About Microsoft

Founded in 1975, Microsoft offers market-leading, enterprise-ready technologies, platforms and services, as well as unmatched product knowledge about its products to help you maximize your technology investments.

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The Microsoft name and logo, Microsoft Exchange, Microsoft SharePoint, and Microsoft Office Communications are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

Exchange Online Dedicated

Standard Parameters	5 GB mailbox (up to 25 GB) E-mail, Shared Calendar & Contacts Single Sign-On
Client Support	24/7 Web form and phone based support facilities Microsoft Outlook 2003, Outlook 2007, Outlook Web Access IE6+ and Firefox2.0+
Mobility	Windows Mobile 6.0/6.1, Nokia, iPhone 2.0 and RIM BlackBerry
Data Protection Service	Geographical datacenter failover Daily backup Deleted item retention
Security Service Level Agreements Migration	Compliance regulations enforcement 99.9% scheduled uptime with financially backed SLA's
Directory Synchronization	From Lotus Notes, Novell GroupWise and Exchange 2000 and above Seamless rollback option On-premise and online Active Directory synchronization

SharePoint Online Dedicated

Collaboration and content management	Collaboration and Meeting site templates Extranet Collaboration Repository and legal hold
Search	Enterprise search Site search My sites
Portal	People and personalization Blogs, Wikis, Intranet sites Templates and Web Parts Custom Code Support
Security Business Intelligence	Compliance regulations enforcement Excel Services BI Dashboard Performance Point Integration

Office Communications Online Dedicated

Realtime communication	Instant Messaging Audio/Video conferencing Application sharing
Security Connectivity	Compliance regulations enforcements Federate with other organizations and public networks Live Meeting functionality

Office Livemeeting Online

Realtime meetings	Interactive application/desktop sharing Active speaker video switching, multi-party video and audio Rich media presentations Training and event management
Connectivity	Web client support