



ACCENTURE ASKED YOUNG LEADERS AROUND THE WORLD HOW DO THEY ACTIVATE EMOTION & INTUITION

VIDEO TRANSCRIPT

We have to work through this pandemic in the spirit of getting through this together, holistically. I think this year's highlighted that trust is so integral.

Everyone on the team should be healthy first, that's the most important consideration, mentally and physically.

You have to be the one to break the seal, you have to show people that it's OK to be vulnerable, that vulnerability is actually strength.

If you were very cold, and analytical in terms of rational numbers, you'd say "Hey we are doing great, numbers are up", but then the individual might be down. And that's not the type of the organization that we want to build.

Really, you know, I sort of really consciously built a team that had the complementary skill sets, but a common underlying, you know, characteristic around empathy and ability.

I think the key to being human, the key of showing empathy is listening to understand, not listening to answer.

There is no reward in being superwomen or supermen, there is only a reward in being authentic and in being able to be relatable to your team members.

And actually, it's maybe also coming to acknowledgment that even before the pandemic, our times are not necessarily normal either. And there's something in that, because I think a lot more people are realizing the importance of family, importance of family time, spending quality time, and having conversations and checking in with your loved ones. What has the pandemic taught us about leadership in terms of individual growth and kind of team cohesion? I would summarize those as humility, trust, generosity and forgiveness.

Copyright © 2021 Accenture
All rights reserved.

Accenture, its logo, and High
Performance Delivered are
trademarks of Accenture.